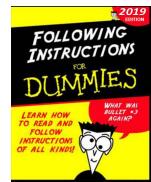
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HOUSEKEEPING

- Introductions
- Pen/pencil & paper
- Cell phones
- · Side conversations
- Questions
- · Corrected Handouts
- Breaks
- Restrooms (code: 9033)
- · In case of emergency
- · No wandering or exploring other areas of the building.



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Packet Type II



Santa Clara County ARES®/RACES/ACS Last Updated: 9 October 2023

Overview: Packet Classes

Packet Type III, Part A

- Role of the Packet Operator
- Packet Network Overview
- Packet Network Components
- Packet Station HW & SW
- Accessing the Network
- Standard Workflow

Packet Type III, Part A+

• Packet Operations Self-Paced Exercise workbook

Packet Type III, Part B

- · Packet Operations
- Diagnosing Setup Problems
- Selecting a BBS
- Creating Messages
- Event Documentation
- · Productivity Hints
- Exercises

Packet Type II: Advanced Techniques, such as County EOC Packet Station Setup & Operations, Operating without Outpost.

Learning Objectives

At the end of this class, you should be able to:

- Understand the setup and operation of the county EOC radio room packet station
- Set up and use a terminal program to access a BBS
- Without Outpost...
 - Connect to a JNOS BBS
 - Send and receive plain text messages with BBS commands
 - Send and receive PackItForms with BBS commands

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Fictitious Examples

- We use fictitious call signs in this presentation to avoid SPAM
- W6XRL4: Herman Munster



 XNDEOC: City of Xanadu Emergency Operations Center

Noway E

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A Note on receiving Class Credit

To get credit for this class, there are 3 things that you need to do:

- 1. Attend the classroom session.
- 2. Complete the evaluation by the Saturday, one week after the class. See the instructions at the end of this material.
- 3. Complete the exercise by the Saturday, one week after the class.

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What about Xanadu?

- Xanadu received lasting fame
 in the western world thanks
 to the Venetian explorer Marco Polo's
 description of it in his celebrated book *Travels* (c. 1298).
- Distant and mysteriously lost Xanadu, thus, came to represent a place of mystery, splendid luxury and easy living.
- Fortunately, you get to visit Xanadu only during Packet classes and Packet exercises.
- Only use an XNDxxx tactical call that has been specifically assigned to you for an exercise or training event and then only for the duration of that event, including any homework follow-up.
- PLEASE NEVER USE XNDxxx tactical calls during any other time.
 Instead, use one of your City's extra tactical calls for practice (with your EC's permission, of course).

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How to process high volume traffic efficiently

COUNTY EOC PACKET STATION SETUP & OPERATIONS

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SCCo Packet Net

Reference Binder

What's inside

- There is a "standardized" binder for every position in the SCC EOC, including each position in the RACES radio room.
- The Packet Net binder contains the material from the previous binder, with updates in progress.
- General content includes:
 - activation and operation
 - end-of-shift and demobilization
 - Packet-specific activities



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Packet Net Operations at County EOC

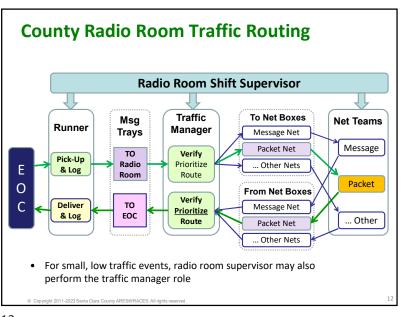
- County message handling can be non-stop action
- Have separate send & receive stations
- Learn to use the automation
 - Automated polling every 5 minutes by Telnet
 - Automated ICS 309 Logging
- · Watch message handling order
- Move the messages to the Traffic Manager as quickly as possible
- Balance outgoing and incoming traffic
- Follow the SCCo Radio Room packet procedures

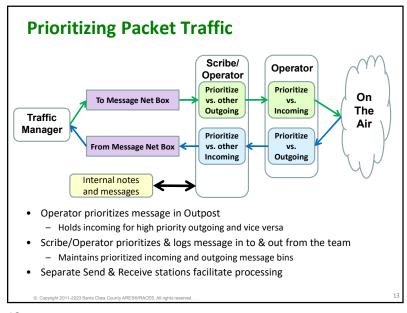
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INTERACTING WITH THE BBS WITHOUT OUTPOST

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County EOC Packet Station Overview LAN / Fiber / Wi-Fi PC1 PC2 **SCCo** Automatic Receive Printer Transmit Backup Printer **RACES** Processing Network Rooftop W1XSC-1 W2XSC-1 One PC normally configured for transmit only W3XSC-1 W4XSC-1 One PC normally configured for (automated) received • Either PC can perform both tasks Both PCs have a primary and backup printer defined • Backup TNC/radio can be switched to either PC

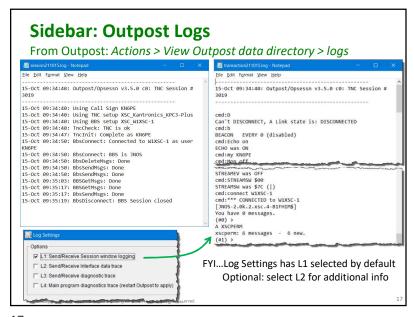
14

Its all about control with Text Commands

- Simple text commands control the TNC
 - MYCALL callsign = set the TNC's Mycall command to your callsign
 - CD software = set Carrier Detect mode to software
 - C callsign = Connect to station callsign (ax.25 address)
- Simple text commands control the BBS mailbox
 - SP address = Send a Private message to an address
 - LA = List All messages in this area (mailbox)
 - R n = Read message number n
- Outpost simply automates the process of typing the commands to the TNC (to connect) and then to the BBS (to send/receive messages)
 - Watch the Outpost session window to see what it's doing
 - View the Outpost transaction log later to see what it did
 - Actions > View Outpost Data Directories > logs > transaction YYMMDD.log

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Summary of Steps to be Discussed

- What you need to know to operate without Outpost
- Setting up PuTTY for BBS access (serial)
- The connection basics
 - Start of shift: Configure optimized TNC settings
 - Per session: Using you FCC call sign, -OR-
 - Per session: Using a tactical call sign (plus your FCC call sign)
 - End of shift: Restore default TNC settings
- Managing Messages on JNOS
 - Access user and bulletin areas (mailboxes)
 - Read a message
 - Send a message
- Reading notices and bulletins on JNOS
- Working with PackItForms

Everything Can Be Done Manually

- Why would I want to/need to?
 - Outpost is not installed or installed incorrectly; no administrative access to PC
 - Browse the BBS to read bulletins
 - Gain deeper understanding of how packet radio works
 - Perform clean up or diagnostic activities on your setup or to maintain
- All you need is a terminal emulator program
 - Suggested: PuTTY (free download) https://www.putty.org/
 - ... or just do an Internet search for "PuTTY"
- But any terminal emulator will do ... The following examples will use PuTTY

 - Select and copy: highlight/select (not <ctrl>C)
 - Paste: Right-click (not <ctrl>V)

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What you need to know

Operations without Outpost

- 1. Connect Parameters
- TNC Standard Settings and Manual Workflow
- **TNC User Commands**
- **TNC Init Settings**
- **BBS User Commands**
- **BBS Init Settings**

1. Three Connect Parameters

Operations without Outpost... need to know

• Call Sign or Tactical Call of the user

example : W6XRL4 XNDEOC

TNC Comm Port Settings

example : COM3,9600,8,N,1 COM5,9600,7,E,1

• BBS Connect Name

example : W1XSC-1 W3XSC-1

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2. TNC Standard Settings Operations without Outpost ... need to know Santa Clara County ARES®/RACES Hore Service Operation Data Training & County ARES®/RACES Hore Service A Retentity Presentations | Subseque | App Modes | Retentive 2008 | Subseque 20, 2000 Packet BBS Service Overview | Service A Retentity | Presentations | Subseque | App Modes | Retentive 2008 | Standard TNC Parameter Settings for Santa Clara County Packet Network Packet BBS Service | App Modes | Retentive 145C | 2010 50 60 7- Pre Retention of SOCO Packet Insider v 145C | Previous Packet IBSS Convox Indian Insider v 145C | Previous Packet IBSS Service Notices | 2010 50 60 7- Pre Retention of SOCO Packet Insider v 145C | Previous Packet IBSS Service Notices | 2010 50 60 7- Pre Retention of SOCO Packet Insider v 145C | Previous Packet IBSS Service Insider v 145C | Previo

2. TNC Standard Settings

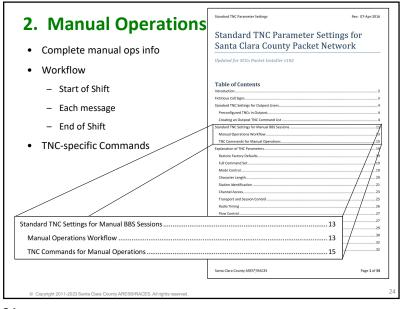
Operations without Outpost ... need to know

- SCCo RACES determined the optimum TNC parameters for our BBS system that significantly improves message traffic throughput.
- Document contains parameters for both Outpost and
 Manual sessions. Details of each parameter are explained.
- See: https://www.scc-ares-races.org/data/packet/index.html → Application Notes → Standard TNC Parameter Settings

... and specifically the section titled: Standard TNC Settings for Manual BBS Sessions

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3. Eight TNC user commands

Operations without Outpost (Kantronics KPC-3+)

1. HELP [command]

When entered alone, lists all available commands. With a command, provides details on that specific command.

2. MYCALL XXXXXX

Tells the TNC what its' call sign is.

3. CONNECT call1 [via call2, call3, ...]

Call1 = Call sign of the station to be connected to. Adding "via call2..." connects to the BBS by disjoint of the connected to.

4. <u>CONV</u>ERS

Puts the TNC into **Conv**ersational mode. Then, whatever you type is immediately transmitted.

5. <ctrl> c

Puts the TNC into Command Mode. Then, enter TNC commands at the prompt.

6. RESTORE DEFAULT

Resets the TNC to the factory default settings; performs the AUTOBAUD routine. Defaults INTface to NEWUSER. Hard reset can be triggered by temporarily removing the battery.

7. <u>INT</u>FACE [TERM | ...]

When set to TERMinal, the full command set of the TNC is available.

8. XMITLVL [value]

Displays or sets the TNC's transmit drive level

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5. Eight BBS user commands https://scc-ares-races.org > Data Networking > Packet BBS > Reference > JNOS BBS Information Santa Clara County ARES/RACES JNOS User Manual - Appendix A APPENDIX A THES MATTERS USED COMMANDS JNOS Packet BBS Information This file is available separately as mboxcmds.txt. The Santa Clara County BBS network uses the JNOS BBS software. This includes W1XSC W2XSC, W3XSC, W4XSC, W5XSC, and W6XSC. To read messages in one of the areas, type 'A <areaname>'. You will told how many new, not previously listed messages there are in this area JNOS User Information JNOS Sysop Information JNOS 2.0 web site 3 MOS Reference Motes 3 MOS Reference Motes 4 MOS Developed the formed 3 MOS Developed the formed 3 MOS Developed the formed 3 MOS Developed the formed C[onnect] [port] [callsign] [cdigipeater> . . .] connects to station 'callsign' on interface 'port', possibly via digipeate 'digipeater...' (note the use of 'via' is optionall) You will need to compile the installer. Links to the installer source file and instructions • You will need to complete the installer. Limits to the installer source is exton installers. A Virtual of the complete the ADS programs. Limits to the source files, instructions and release notes are provided. non-blane — FAPER ADS Maning List. NOS Service — FAPER ADS Maning List. NOS Service — TAPER ADS MANING ADS MANING ADS MANING OPERATING SERVICE — TAPER ADS MANING ADD MANING ADS MANING ADD MANIN Web Site Home Page

4. TNC Init Settings

Operations without Outpost ... need to know

- Go to the "Standard TNC Settings for Manual BBS Sessions"
- Follow instructions in "Manual Operations Workflow"
- Use the "TNC Commands for Manual Operations" appropriate for your particular TNC

TNC Type	Manual Ops: Start of Shift	Manual Ops: End of Shift
Kantronics KPC-3+	INTFACE TERMINAL	STREAMSW \$7C
	MONITOR OFF	
	CD SOFTWARE	
	NEWMODE ON	
	8BITCONV ON	
	BEACON EVERY Ø	
	SLOTTIME 10	
	PERSIST 63	
	PACLEN 128	
	MAXFRAME 2	
	FRACK 6	
	RETRY 8	
	CHECK 30	
	TXDELAY 40	
	XFLOW OFF	
	STREAMEV OFF	
	STREAMSW \$00	

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5. Eight BBS user commands

Operations without Outpost ... need to know

1. **HELP** [command] or?

When entered alone, generates a summary of available commands. With a command as a parameter, provides details on that command.

H List = shows all the List command options and what they do

2. LIST

L = by itself will display the headers for all *unread* messages, if any.

LA = List ALL messages, both read and unread

LM = Lists MY messages addressed to me

L> addr = Lists all messages that have "addr" in the *To:* field of the message

3. READ #

= The message number to be displayed.

4. KILL #

= The message number to be deleted.

5. AREA [Area name]

A = Lists all available bulletin areas.

AF = Gives a full listing with descriptions of areas.

A area_name = moves you to that area. Then use the List and Read commands to view messages.

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5. Eight BBS user commands

Operations without Outpost ... need to know

6. **SEND** [option] <dest_address>

S[P] = Send **P**rivate; example: SP w6xrl4@w5xsc.ampr.org

SB = Send Bulletin; example: SB xsctest

SC = Send Copy; to multiple destination addresses example: SC w6xrl4@w5xsc.ampr.org

(BBS then prompts with Cc: for all other addresses)

7. <u>B</u>YE

Disconnects from the BBS

8. XM #

displays or sets the page length for viewing messages

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SETTING UP PUTTY FOR BBS ACCESS

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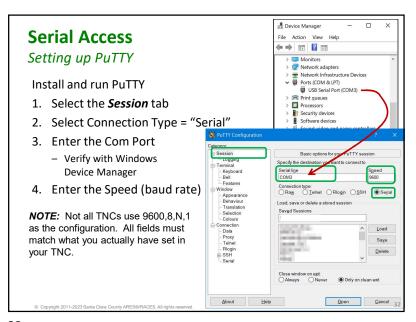
6. BBS Init Settings; Page Length

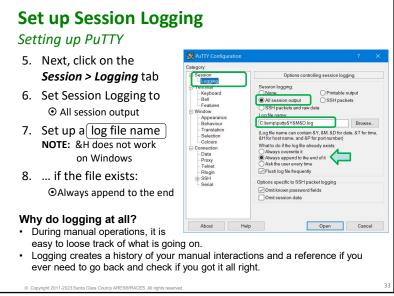
Operations without Outpost ... need to know

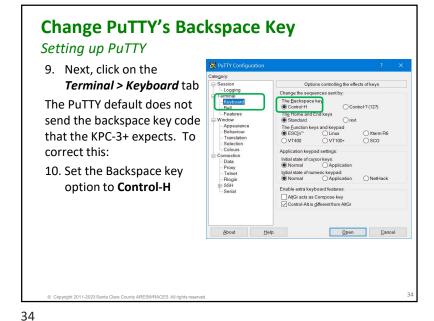
- The BBS "XM" command displays or sets the page length
 - XM = displays the current page length setting
 - XM 24 = sets the page length to 24 lines
 - XM 0 = turns off pagination (required when using Outpost)
- If a page length is set, message listings, messages and other content longer than the page length are paused and a "More (N=no)?" prompt is shown.
 - Press <ENTER> to see the next page; 'n' to stop
 - Good for reading content on the screen
 - Will cause Outpost to hang if not set back to XM 0
- Note: The SCCo Packet Installer includes XM 0 in the BBS Init Commands for all SCCo BBSs. Outpost will send XM 0 as soon as it connects to the BBS so message output is never paused.

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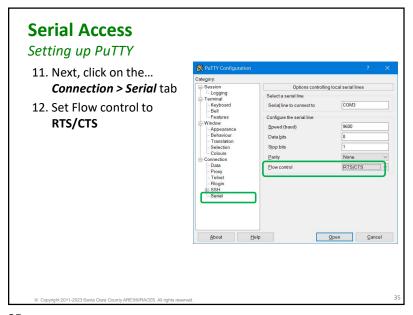
30

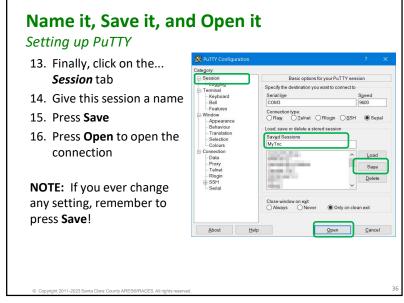






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THE CONNECTION BASICS

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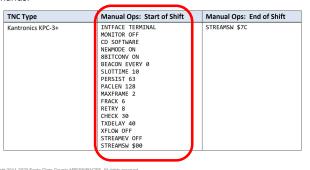
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Start of Shift: Configure TNC settings

The connection basics

- Outpost configures the TNC at the start of each Send/Receive session
- For manual operation, you only need to send these commands once, at the start of your shift

 $\ensuremath{\textit{NOTE:}}$ Manual Ops commands are slightly different from the Outpost list of commands.



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Start of Shift: Configure TNC settings

The connection basics

- TNC settings affect overall performance
 - Start with the factory defaults
 - Make other settings for efficient use of the BBS

 To be absolutely positively certain that all TNC settings are at the current SCCo standard values, at the TNC prompt, perform the following:

1. cmd: XMITLVL (for KPC-3+) to display the existing transmit level <value>

2. cmd: $\underline{\textbf{INT Term}}$ (just in case)

3. cmd: restore default

4. PRESS (*) TO SET BAUD RATE

5. Enter your call sign

6. cmd: INT Term

7. cmd: XMITLVL <value>

8. cmd: cd software

Apply SCCo standard TNC settings for <u>manual</u> operations

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Start of Shift: Configure TNC settings

The connection basics

 Create and save a text file with the "Start of Shift" and "End of Shift" TNC commands.

CAUTION: Do NOT cut-and-paste directly from the PDF into your terminal emulator; **it doesn't always work.**

- **Best practice: copy the commands first into a text editor (Notepad), save it, and then copy-and-paste from there into your terminal program.
- To send the "Start of Shift" TNC commands,
 - Connect to the TNC with PuTTY
 - Select and copy the entire "Start of Shift" command list from the text file
 - Paste it into Putty (right-click) at the TNC cmd: prompt.

New Text Document.txt - Notepad File Edit Format View Help --- KPC-3+ Start of Shift INTEACE TERMINAL MONITOR OFF CD SOFTWARE NEWMODE ON 8BITCONV ON BEACON EVERY 0 PERSTST 63 PACLEN 128 MAXFRAME 2 FRACK 6 RETRY 8 CHECK 30 TXDELAY 40 XFLOW OFF STREAMEV OFF --- KPC-3+ End of Shift ---STREAMSW \$7C Ln 8, Col 1!

During the Shift: FCC Call Sign Session

The connection basics

1 cmd:mycall w6xrl4 cmd:c w5xsc-1 (3 cmd:** CONNECTED TO W5XSC-1 (JNOS-2.0k.1.xsc.2-B1FHIM\$) (5) You have 0 messages. (6) (#0) > (7) b (8) *** DISCONNECTED

Note: All SCCo BBSs have a 2 minute inactivity Timer!

On the TNC:

- 1. Set MYCALL to your FCC call sign
- CONNECT to the BBS / mailbox service (SSID=1) on W5XSC
- 3. Connected message from TNC
- On the BBS:
 - 4. BBS says it is a JNOS BBS, version is 2.0k.1.xsc.2, with options
 - 5. You have no messages
 - 6. BBS Prompt: You are on message #0
 - 7. You type "B" (bye) to terminate the BBS session
 The BBS drops the connection
- · On the TNC:
 - 8. Disconnected message from the TNC
 - TNC is ready for the next command

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9 cmd:

During the Shift: Tactical Call Sign Session

The connection basics

- cmd:mycall xndeoc cmd:c w5xsc-1 3 cmd:*** CONNECTED TO W5XSC-1 [JNOS-2.0k.1.xsc.2-B1FHIM\$] You have 0 messages. (#0) >
- (a) *** DISCONNECTED (cmd:conv
- This is w6xrl4 cmd:

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Note: All SCCo BBSs have a 2 minute Inactivity Timer!

- On the TNC:
 - 1. Set MYCALL to your tactical call sign
 - CONNECT to the mailbox service (SSID=1) on W5XSC
 - 3. Connected message from TNC
- · On the BBS:
 - 4. BBS says it is a JNOS BBS, version 2.0k.1.xsc.2, with IHM\$ options
 - 5. You have no messages
 - 6. BBS Prompt: You are on message #0
 - 7. You type "B" (bye) to terminate the BBS session The BBS drops the connection
- On the TNC:
 - Disconnected message from the TNC
 - Enter CONVerse mode, and then type in at least your FCC call sign, press enter to transmit
 - Enter Cntl-C to return to Command Mode.
 TNC is ready for the next command

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FCC Call Sign Session - On the Air

The connection basics



Note: Protocol codes have been removed

- FROM and TO addresses of all packets contain legal call signs
- Both stations are meeting the FCC identification requirements with every packet (more than required)

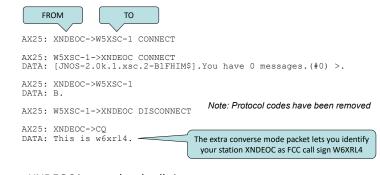
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AX25: W5XSC-1->W6XRL4 DISCONNECT

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Tactical Call Sign Session – On the Air

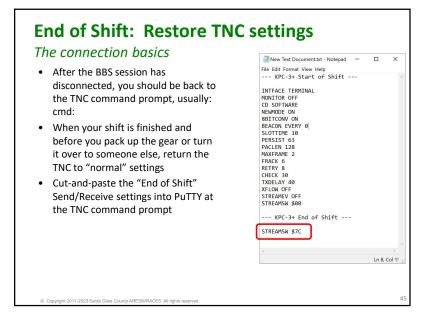
The connection basics



- XNDEOC is not a legal call sign
- Keep session under 10 minutes and use ID process at the end of session to satisfy the FCC requirements.

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MANAGING MESSAGES WITH JNOS COMMANDS

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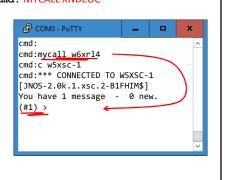
45

Ready to connect to BBS
 Set your call (FCC or tactical) in the TNC for login cmd: MYCALL W6XRL4 or cmd: MYCALL XNDEOC

Connect
 cmd: C W5XSC-1

• JNOS gets login info from MYCALL

No login prompt needed



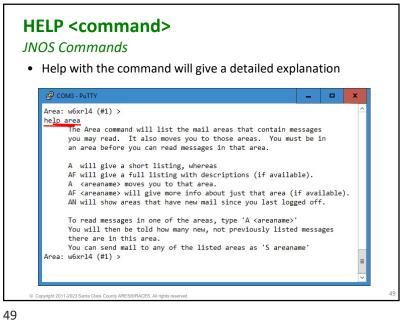
HELP

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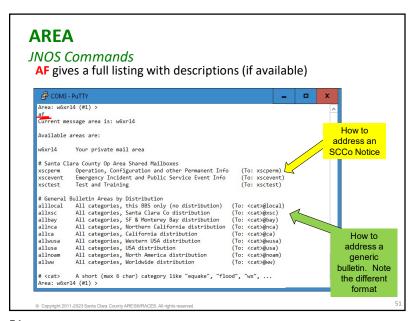
JNOS Commands Basic commands can be seen with HELP command Area: w6xrl4 (#1) > For a brief listing of all commands, type ? To get help for a specific command, enter 'h command', The following commands have help descriptions available for them: download alias area connect convers finger help iheard iproute escape iheard kill list mboxuser nodes nroutes operator ping ports query register send telnet upload verbose xpert Area: w6xrl4 (#1) >

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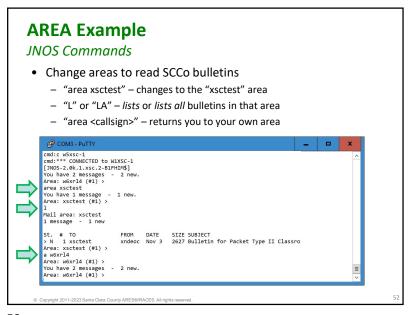


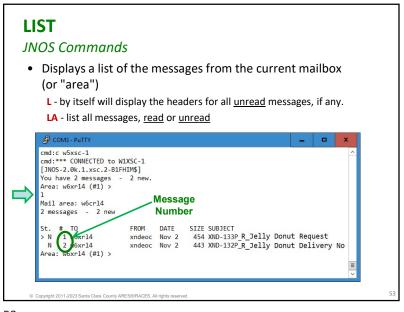
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AREA JNOS Commands Messages are organized in AREAs Your mailbox is an area - Bulletins: xscperm, xscevent, xsctest are each their own AREA A[rea] gives a short listing, whereas ... PuTTY Area: w6xr14 (#1) > Current message area is: w6xrl4 Available areas are: w6xr14 alllocal xscperm xscevent xsctest allxsc allbay allnca allca allwusa allusa allnoam Type AF to get description of areas. AF <name> tells more about that area. Area: w6xr14 (#1) >

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KILL

JNOS Commands

The KILL command allows you to delete messages from your mailbox

K[ill] <message_number>

- At least one message number must be supplied. The message numbers you can select from can be displayed with the "L[ist]" command.
- Messages will not disappear until you disconnect and connect again

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READ JNOS Commands R[ead] # R[ead] <msg_number_or_range> • To read a specific message, you may either type "R #" or just the number by itself. RM will display all unread messages, sequentially. COM3 - PuTTY SIZE SUBJECT > N 1 w6xrl4 xndeoc Nov 2 454 XND-133P_R_Jelly Donut Request N 2 w6xr14 xndeoc Nov 2 443 XND-132P_R Jelly Donut Delivery No Area: w6xrl4 (#1) > Message #2 Date: Mon, 2 Nov 2017 21:00:05 PDT From: xndeoc@w5xsc.ampr.org Subject: XND-132P_R_Jelly Donut Delivery Notification Donut will be delivered by 9AM Area: w6xrl4 (#2) >

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SEND

JNOS Commands

 The send (S) or send private (SP) command allows you to enter a message and send it to a user

```
S[P] <user>@<domain> where
 <user> = recipient's name
 <domain> = <bbscall>
 <bbscall>.ampr.org
 internet domain
```

Send an SCCo specific Notice

SB < NoticeArea | <category>@<distribution> >

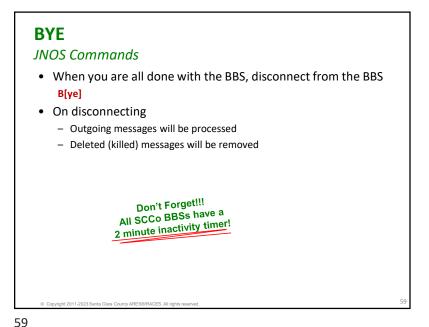
- SCCo Notices: SB < NoticeArea >
- General purpose bulletins: SB <category>@<distribution>
- As above, but ANY <user> may read the message from the mailbox.
 The < NoticeArea > may be...
 - xscperm
 - xscevent
 - xsctest

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Send a Message from the Keyboard **JNOS Commands** Connect to the BBS using a terminal program • Use these BBS commands SP <user>@<domain> - Send a message to a user at a specific • When prompted, enter an SCCo standard subject • When prompted, type the body of message • When done, on the next line, add "/EX" and press [Enter] COM1 - PuTTY (#1) > Subject: 1.SP <dest_addr> HXM-445P_R_Wraparound Test 2. The subject Enter Message. End with /EX or ^Z in first column (^A aborts): This is a wraparound test. 3. The message Msg queued

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Send Copy

JNOS Commands

The send copy command allows you to enter a message and send it to multiple users

SC <user>@<domain>
Enter the send copy command with one address

JNOS responds with "Cc:"

Enter other addresses to receive a copy, separated with commas

CC: xndeoc@wssc, xnde99@wssc, xnde99@wssc

Sc xnde99@wssc, xnde99@wssc

CC: xndeoc@wssc, xnde99@wssc

CC: xndeoc@wssc, xnde99@wssc

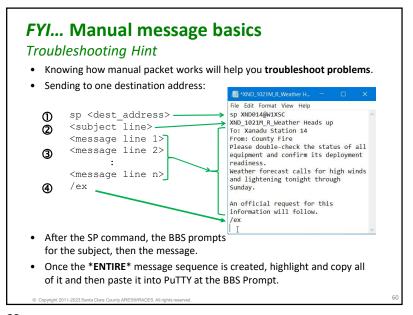
This is a test message with multiple addresses.

This is a test message with multiple addresses.

Meg queued

(#1) >

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FYI... Manual message basics Troubleshooting Hint • Knowing how manual packet works will help you troubleshoot problems. · Sending to multiple addresses: File Edit Format View Help sc <dest address> sc XND014@W1XSC → XND015@W1XSC, XND071@W1XSC, XND083@W1XSC → XND 1022M R Weather Heads up <other addresses> <subject line> To: Xanadu Stations 14, 15, 71, 83 From: County Fire <message line 1> Please double-check the status of all <message line 2> equipment and confirm its deployment Weather forecast calls for high winds <message line n> and lightening tonight through Sunday. An official request for this information will follow. After the SC command (Send Copy), the BBS prompts with a CC: for additional destination addresses. • Once the *ENTIRE* message sequence is created, highlight and copy all of it and then paste it into PuTTY at the BBS Prompt.

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READING BULLETINS ON JNOS

FYI... Manual message basics

Saving the message

- · There are reasons to save the message before sending it
 - · You have copy for your records.
 - · You can save all your messages before sending them.
 - · Avoids having to re-enter the message if something goes wrong.
- Where you save the message is up to you. But:
 - If this is your PC, then save them anywhere where you can find them.
 - If this is a shared PC, then create a directory on the C: Drive.
- For instance: your directory structure could look like this:
 - C:\MyMessages
 - C:\MyMessages\XND-23-1009T (activation number)
- Use the message subject as the name of the file.

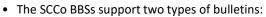
BUT... Manual PackItForms will do a lot of this for you!

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Bulletin Review

Bulletins

· Bulletins are messages intended for a broad audience



- **Notices** are a special type of bulletin specific to Santa Clara County
 - Only distributed to SCCo BBSs (W*XSC)
 - SCCo uses 3 special categories for specific content
- General **Bulletins** are globally compatible, used for everything else
 - User-defined category (e.g.: "equake", "ARES") identifies content
 - User-defined distribution controls how widely it is distributed (e.g.: "XSC", "BAY", "NCA", etc.).
- · Regardless of the bulletin type, when configured in Outpost, Outpost will automatically download them

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SCCo Notice Areas



Bulletins

- SCCo ARES/RACES has three special notice categories:
 - xscperm
 - Used for notices that do not expire
 - examples: standard county procedures
 - - Notices posted here automatically expire after 8 days
 - examples: Drills, public service events, incidents, other
 - xsctest
 - Good for user testing; automatically expires after 1 day
 - allxsc
 - Where you can write city and jurisdiction notes
 - Notices posted here automatically expire after 8 days

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General Bulletins – Why Do They Matter?

Bulletins

- Standard way to distribute information between BBSs of all types throughout the world
- Use them for fun or for emergency communications
- Use them for distributing information to broader areas:
 - Santa Clara County
 - San Francisco Bay area
 - Northern California
 - All California
 - And wider ...
- Example:
 - During the 2009 cable cut, information about anticipated service restoration times were distributed via bulletins by a ham who had information from the telecom carrier

General Bulletins Overview

Bulletins

- Bulletins are messages that are intended for broad readership
- Bulletins content varies from amber alerts and earthquake reports to jokes and recipes
- Bulletin sender controls how widely the bulletin is distributed
 - Can be as narrow as "local" (this BBS only)
 - Can be as wide as "ww" (worldwide)!
- In JNOS, bulletins are sorted into shared areas (mailboxes) for easier reading

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General Bulletin Addresses

Bulletins

- Address format: category@distribution
- Distribution
 - A six-character or shorter keyword which defines how widely the bulletin will be distributed
 - Sender picks from a pre-defined list
 - Acceptable distributions:
 - local Local BBS only
 - xsc XSC Operational Area (Santa Clara County)
 - San Francisco and Monterey Bay area
 - No. California (generally north of the Tahachapi Mountains)
 - California
 - wusa Western USA (generally, West of the Mississippi River)
 - **United States of America**
 - noam North America (Canada, USA, Mexico, ...)
 - worldwide

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General Bulletin Addresses (continued)

Bulletins

- Address format: category@distribution
- Category:
 - A six-character or shorter description of the main topic of the bulletin.
 - Sender picks the category based on the contents of the bulletin
 - Example categories:
 - amber Amber alerts
 - equake Earthquake reports
 - flood Flood reports
 - swpc Space Weather Prediction Center
 - mtv, cup, sjc, etc. City bulletins
 - humor or humour Jokes, stories, etc.
 - Any category works on our SCCo BBSs because we sort bulletins by distribution, not category
 - Uncommon/unusual categories may be held on other BBSs until the sysop decides where it should go

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Reading General Bulletins

Bulletins

- Use a terminal program like PuTTY
 - Read only the bulletins of interest
 - Be selective when listing and reading
- Read bulletins just like mail
 - Find out what areas are available
 - AREA
 - Select a bulletin area
 - AREA <area_name>
 - List bulletins
 - LA (list all)
 - L> <category_name> (where category_name matches the messages' To: field, ex: equake@ww)
 - Read a bulletin
 - R#

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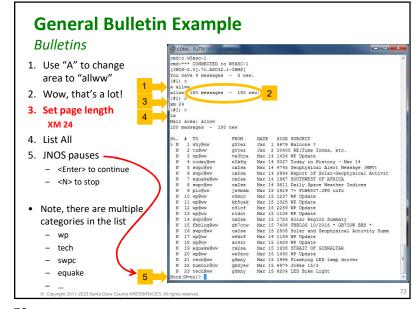
General Bulletin Addresses (continued)

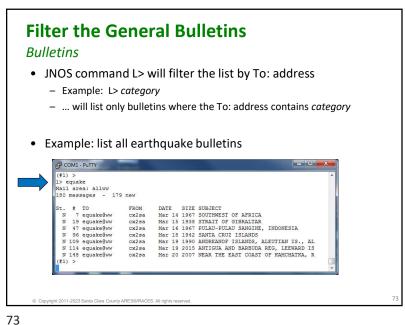
Bulletins

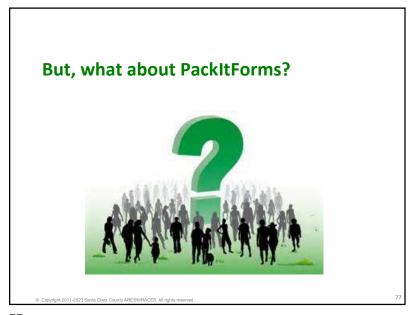
- Example bulletin addresses:
 - mtv@xsc
 - City of Mountain View information for distribution to all BBSs in Santa Clara County
 - flood@bay
 - Information about flooding for distribution to all BBSs in the San Francisco and Monterey Bay areas
 - equake@nca
 - Information about an earthquake for distribution to all BBSs in Northern California
 - swpc@ww
 - Space Weather Prediction Center reports for distribution to all BBSs worldwide
 - humour@ww
 - Variety of jokes and funny stories

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Read General Bulletins Like Messages Bulletins ₽ COM1 - PuTTY equake Read using Mail area: allww 180 messages - 179 new DATE SIZE SUBJECT
MAI 18 1967 SOUTHWEST OF ARRICA
MAI 18 1967 SOUTHWEST OF BRAIDA
MAI 18 1967 PHILAT-FULLA SANDIERE, INDONESIA
MAI 18 1962 SANTA GRUZ ISLANDS
MAI 18 1962 ANDERANDY ISLANDS, ALEUTIAN IS., AL
MAI 19 2015 ANTIGUA AND BARBUNA REG, LEDRARD IS
MAI 20 2015 NEAR THE EAST COAST OF RANDATARA, R
MAI 20 2015 NEAR THE EAST COAST OF RANDATARA, R t. # TO N 7 equake@ww N 19 equake@ww N 47 equake@ww the R# cx2sa command 96 equake@ww cx2sa cx2sa N 109 equake@ww N 114 equake@ww N 148 equake@ww r 96 Message #96 Date: 18 Mar 16 13:13:00 GMT From: cx2sa@cx2sa.sal.ury.soam To: equake@ww Subject: SANTA CRUZ ISLANDS Path: N6RME!CX2SA From: CX2SA@CX2SA.SAL.URY.SOAM To : EQUAKE@WW -- PRELIMINARY EARTHQUAKE REPORT --SANTA CRUZ ISLANDS Geographic coordinates: Magnitude: 12.4875, 166.531E 5.5 42 km 18 Mar 2016 12:49:15 18 Mar 2016 17:49:15 Location with respect to nearby cities: 189 km (117 mi) NW of Sola, Vanuatu 343 km (212 mi) NNW of Luganville, Vanuatu 611 km (378 mi) NNW of Port-Vila, Vanuatu 794 km (492 mi) ESE of Honiara, Solomon Islands More (N=no)

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Submitted for your approval...

- You just arrived at XND Fire Station 14 to take over as Packet Operator. This is great... Your first MAC assignment!
- As you enter, the last shift Packet Op rushes past you saying... "there's a couple of ICS 213's on the desk to be sent!"
- At least you won't be bored.
- Over your shoulder, you hear him yell back... "Oh yeah, I could never get Outpost to work after IT updated the Windows O/S... and they just left."
- The PC is running; you click the Outpost icon... Error; and you have never seen this error before
- OK, deep breaths. You know what to do, right?

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Manual PackItForms

Fortunately, PackItForms is a message creation system designed to work with both Outpost or as a standalone solution for formsbased messages.

- What's new with the PackItForms 3.10
 - Enhanced standalone message management, including:
 - Manages setting up and using user and tactical IDs
 - Takes care of message numbering
 - Includes a Plain Text message form
 - Creates a standalone ICS-309 log
 - Creates copy-ready text (all BBS commands) to paste into PuTTY
 - Easy message saving
- · What's the same
 - Tight integration with Outpost
 - Supports all PackItForms
 - Formats a standard packet form for sending
 - Processes a received packet form

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Manual PackItForm messages

Manually create a PackItForm message

- 1. Run PackItForms with the manual.cmd
- Set up your user ID, tactical ID, and Next message number
- Pick and fill in a PackItForm
- Create the packet message
- 5. Send the message with PuTTY
- 6. Save a copy of the message

Get ready for Manual PackItForms

Things to do before you get started:

- 1. Create a directory where you will save your messages.
- 2. Consider a naming convention that is relevant for your assignment, examples:

C:\MyMessages\X14-23-1009T (by Activation Number) C:\PacketMessages\2023-10-09

(by date) (by assignment)

C:\Xanadu_Station_14 3. Identify a starting message number

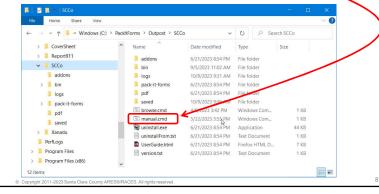
> - Can be any number; PackItForm will append a M for Manual to make it unique.

This PC > Windows (C:) > MvMessage Logs Misc

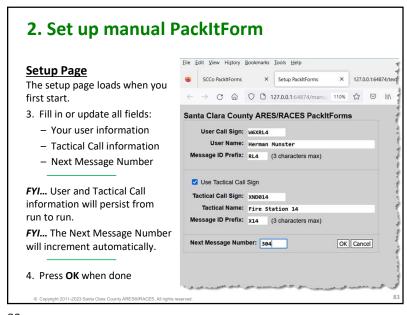
80

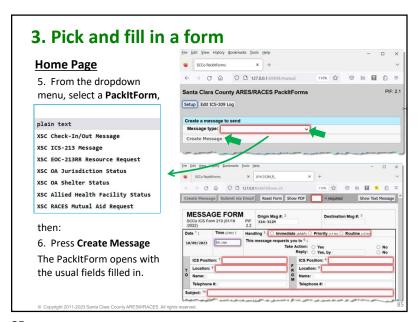
1. Running manual PackItForms

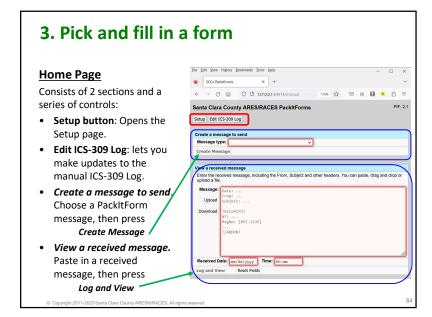
- 1. Open your File Explorer and navigate to C:\PackItForms\Outpost\SCCo
- 2. Find the file *manual.cmd*, and run it (double-click on it).

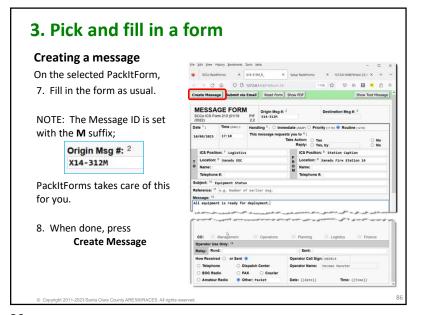


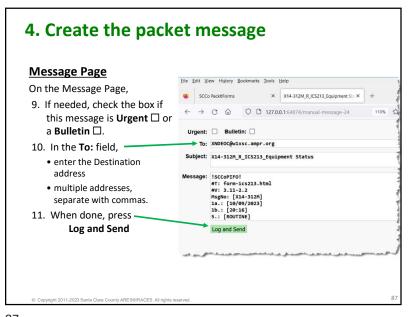
81



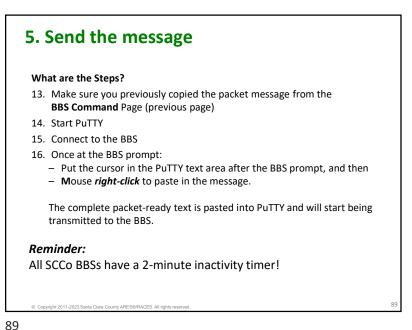






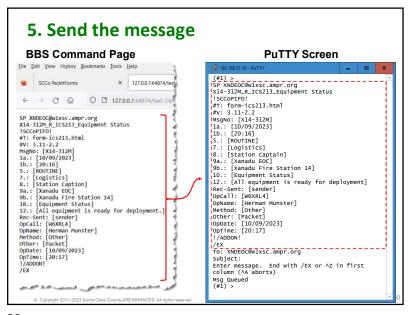


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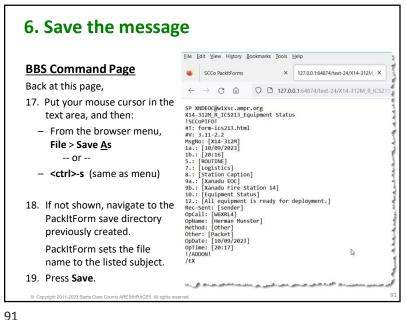
4. Create the packet message File Edit View History Bookmarks Tools Help **BBS Command Page** × 127.0.0.1:64874/text-24/X14-312M_ × The complete packet-ready text ← → C 🙆 🔘 🗅 127.0.0.1:64874/text-24/X14-312M_R_ICS21 is ready for sending. SP XNDEOC@wlxsc.ampr.org X14-312M_R_ICS213_Equipment Status 12. Copy the text. Put your !SCCOPIFO! #T: form-ics213.html mouse cursor in the text #V: 3.11-2.2 MsgNo: [X14-312M] 1a.: [10/09/2023] 1b.: [20:16] 5.: [ROUTINE] area, and then either: - From the browser menu, Edit > Select All 7.: [Logistics] 8.: [Station Caption] 8.: [Station Caption]
9a.: [Xanadu ECC]
9b.: [Xanadu Fire Station 14]
10.: [Equipment Status]
12.: [All equipment is ready for deployment.]
Rec-Sent: [sender]
Opcall: [WORRL4]
Opthame: [Herman Hunster] Edit > Copy -- or enter --- <ctrl>-a <ctrl>-c (same as the menus) Method: [Other] Other: [Packet] OpDate: [10/09/2023] OpTime: [20:17] !/ADDON! Reminder: PackItForm creates a properly formatted Subject line... do not change this!

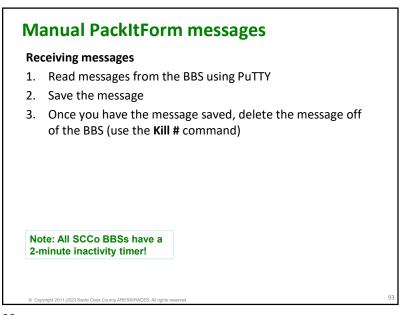
88



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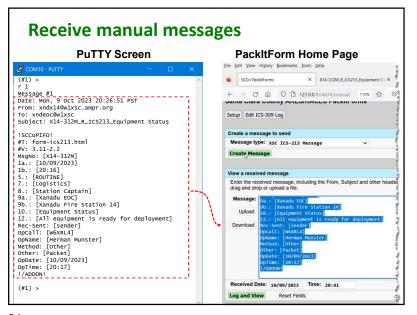
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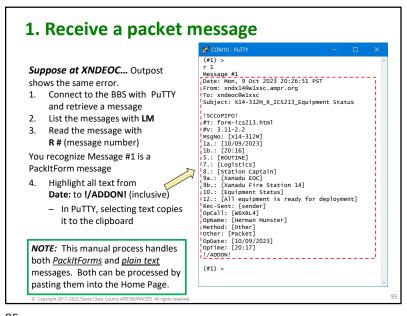
A note on manual plain text messages • Yes, PackItForms does support manual Plain Text message sending and receiving. · After picking plain text message from the Home Page, the ← → C 🖨 🔘 🗅 127.0.0.1:56660/manual-message 110% Message Page opens up. Urgent:
Bulletin: · Message ID and Handling order are filled in, DO NOT REPLACE THIS! Subject: X16-1251M_R_ Equipment Status • Fill in... - To: destination packet address the rest of the Subject text - Your plain text message Log and Send · Finally, press Log and Send The rest of the send process is the same.

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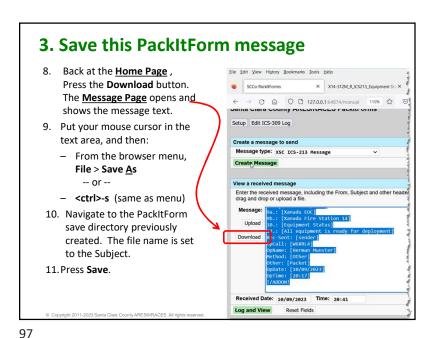


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2. Recover the PackItForm message File Edit View History Bookmarks Tools Help X X14-312M_R_ICS213_Equipment Sta X **Home Page** SCCo PackItForms ← → C 🖨 O 🗅 127.0.0.1:64874/manual 110% 🛱 Back at the Browser, get back to the SCCo PackItForms tab Setup Edit ICS-309 Loc 5. Put your cursor in the "View a Message type: xsc ICS-213 Message received message" section, and enter <ctrl>V or Edit > Paste to View a received message paste in the received message. Enter the received message, including the From, Subject and other head drag and drop or upload a file. Press Log and View. - This entry is logged to the ICS 309 - The received PackItForm is opened in its PackItForm. 7. Once the PackItForm is opened, print and hand it off for delivery. Received Date: 10/09/2023 Log and View

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Sidebar: A Note on Outpost tags

- Messages sent from Outpost occasionally have "tags" inserted in messages that you might see.
- Some of the more common tags are:
 - !RRR! Request Read Receipt
 - !RDR! Request Delivery Receipt
 - !SCCoPIFO! This is a PackItForm message
 - !/ADDON! The end of a PackItForm or other Addon message
 - !UG! Mark message as urgent (lists as RED in the Outpost listing)
- PackItForms will ignore many Outpost tags that it sees and they will not show up in the message.

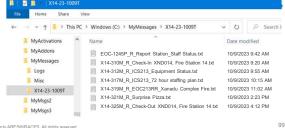
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What about the saved messages?

- Take a look at your C:\MyMessage\X14-23-1009T\ manual message directory (or whatever you named it).
- The message's Subject field is used for the file name.
- Clicking on the "Name" column header sorts messages by file name.
- Clicking on the "Date Modified" column header sorts by file timestamp.
- These views can help with managing your messages.
- Submit this directory with your paperwork when done.



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What about the ICS 309? · All fields are editable. → C 🖨 O 🗅 127.0.0.1:60400/manual-edit-log · Required fields are **COMM Log** highlighted in RED. ICS 309-SCCo ARES/RACES Trash Can symbol deletes the entry. Plus symbol adds another line for a manual entry. • Erase All - clears the _Check-In XND022, Kios X22-121M 14:27 X22-123M ICS213 Opening Status form, does not require a _ICS213_opening status Save to commit the _ICS213_4-hour festiva 15:13 ND022 X22-126M changes. X22-127M EOC213RR XANADU PICNI XNDEOC@w1 • Download... - creates a .csv file of the Comm Log. • **Print** – prints the Comm Report Station/Staff **m** 🕀 EOC-1245P Log to the selected printer. • **Save** – Saves any changes ICS 309-SCCo ARES/RACES (Rev. 2021-Download CSV File Print Save you made.

What about the ICS 309?

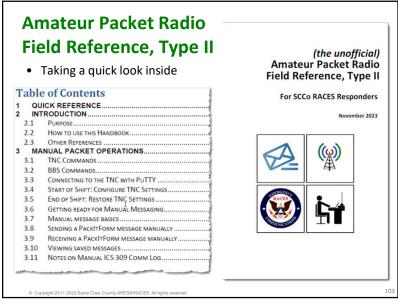
- Manual PackItForms comes with its own ICS 309 Log, similar to what Outpost does.
- From the PackItForm <u>Home Page</u>, when you click on <u>Log and View</u>, you write a new ICS 309 Log entry for this message.
- From the PackItForm Home Page, when you click on Edit ICS-309 Log, you open the ICS 309 form for editing and printing.

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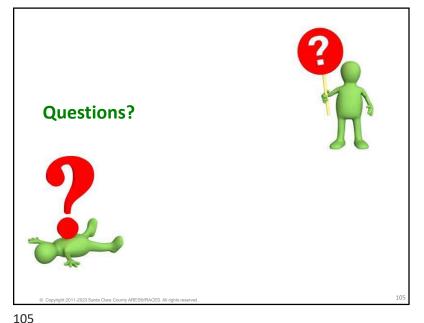
Manual packet operations; not many changes

This is a tool change, not a process change

- 1. First Shift...
 - a. Show up, request a safety and assignment briefing
 - b. Find a workspace for your packet operations
- 2. Initial station setup...
 - a. Find, assess, and set up the packet station
 - b. equipment check-out
- 3. Packet Operations...
 - a. Download notices, send yourself a test message
 - b. Send the formatted check-in message with your Tac Call
 - c. Manage the message flow
- 4. Incoming Shift Change...
 - a. Request a safety and assignment briefing
- 5. Outgoing Shift Change...
 - a. Archive the event documentation
- 6. Securing Operations...
 - a. Send the formatted check-out message with your Tac Call
 - b. Archive the event documentation
 - c. Shutdown

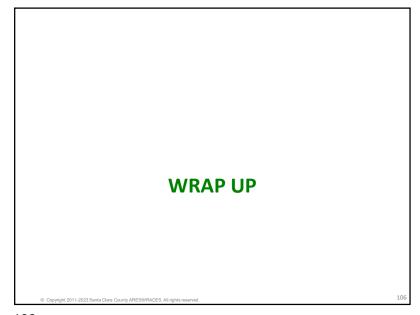


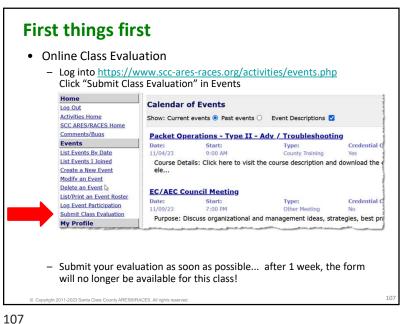
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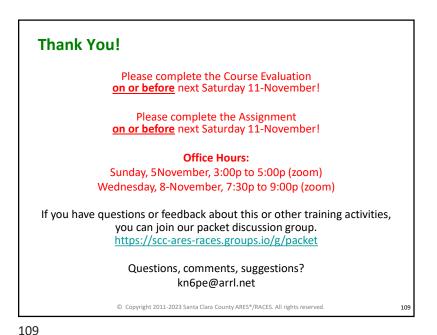


Could manual packet ops really happen to me? • Better to be safe than sorry... Build your USB packet thumb-drive now! · Directories (suggested) x:\Programs Putty installer (https://www.putty.org/) • Putty standalone executables (https://www.putty.org/ > Alternative binary files) • SCCo PackItForm Directory (C:\PackItForms\Outpost\SCCo) SCCo Packet Installer - https://www.scc-ares-races.org/data/packet/client-software.html • SCCo PIFO only Installer (<download_dir>\sccsetup162Mpub_includes\SccoPIFOsetup3.13pub.exe) Office Libre Portable version (https://www.libreoffice.org/download/portable-versions/) x:\SCC Notices · downloaded text version · Archive of the Outpost SCC Notices directory to reload if necessary - x:\TNC Init files · text version, seven total x:\Docs • Too many to list here... (https://www.scc-ares-races.org/data/packet/index.html) • Unofficial Amateur Packet Radio Field References, Type III, Type II, e-book edition x:\Miscellaneous · Pre-defined messages to be edited prior to sending – x:\MyMessages\<event> Or whatever directory name you choose.

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Exercise Scenario

• You've been dispatched by the Xanadu EOC to provide communications for a field location.

 The EOC's tactical call is XNDEOC on W1XSC.

 Your tactical call is: XND### (Assigned by your instructor)

- Your Message Prefix:

Where "##" are the last two digits of your tactical call

Your assignment Name: Xanadu Post ##

- Operate using your home city's primary or secondary BBS.

- You arrive at your assignment and set up the station, but discover that Outpost on the packet PC does not work! Looks like you need to do all packet operations manually.
- Your assignment will be mailed to you ahead of time.