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Packet Type II



Santa Clara County ARES®/RACES/ACS Last Updated: 9 October 2023

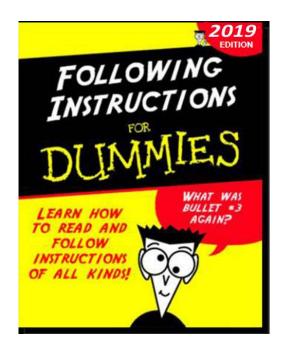
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HOUSEKEEPING

- Introductions
- Pen/pencil & paper
- Cell phones
- Side conversations
- Questions
- Corrected Handouts
- Breaks
- Restrooms (code: 9033)
- In case of emergency
- No wandering or exploring other areas of the building.



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Overview: Packet Classes

Packet Type III, Part A

- Role of the Packet Operator
- Packet Network Overview
- Packet Network Components
- Packet Station HW & SW
- Accessing the Network
- Standard Workflow

Packet Type III, Part A+

 Packet Operations Self-Paced Exercise workbook

Packet Type III, Part B

- Packet Operations
- Diagnosing Setup Problems
- Selecting a BBS
- Creating Messages
- Event Documentation
- Productivity Hints
- Exercises

Packet Type II: Advanced Techniques, such as County EOC Packet Station Setup & Operations, Operating without Outpost.

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Learning Objectives

At the end of this class, you should be able to:

- Understand the setup and operation of the county EOC radio room packet station
- Set up and use a terminal program to access a BBS
- Without Outpost...
 - Connect to a JNOS BBS
 - Send and receive plain text messages with BBS commands
 - Send and receive PackItForms with BBS commands

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A Note on receiving Class Credit

To get credit for this class, there are 3 things that you need to do:

- 1. Attend the classroom session.
- 2. Complete the evaluation by the Saturday, one week after the class. See the instructions at the end of this material.
- 3. Complete the exercise by the Saturday, one week after the class.

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Fictitious Examples

- We use fictitious call signs in this presentation to avoid SPAM
- W6XRL4: Herman Munster



 XNDEOC: City of Xanadu Emergency Operations Center

What about Xanadu?

- Xanadu received lasting fame
 in the western world thanks
 to the Venetian explorer Marco Polo's
 description of it in his celebrated book *Travels* (c. 1298).
- Distant and mysteriously lost Xanadu, thus, came to represent a place of mystery, splendid luxury and easy living.
- Fortunately, you get to visit Xanadu only during Packet classes and Packet exercises.
- Only use an XNDxxx tactical call that has been specifically assigned to you for an exercise or training event and then only for the duration of that event, including any homework follow-up.
- **PLEASE NEVER USE** XNDxxx tactical calls during any other time. Instead, use one of your City's extra tactical calls for practice (with your EC's permission, of course).

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How to process high volume traffic efficiently

COUNTY EOC PACKET STATION SETUP & OPERATIONS

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Packet Net Operations at County EOC

- County message handling can be non-stop action
- Have separate send & receive stations
- Learn to use the automation
 - Automated polling every 5 minutes by Telnet
 - Automated ICS 309 Logging
- Watch message handling order
- Move the messages to the Traffic Manager as quickly as possible
- Balance outgoing and incoming traffic
- Follow the SCCo Radio Room packet procedures

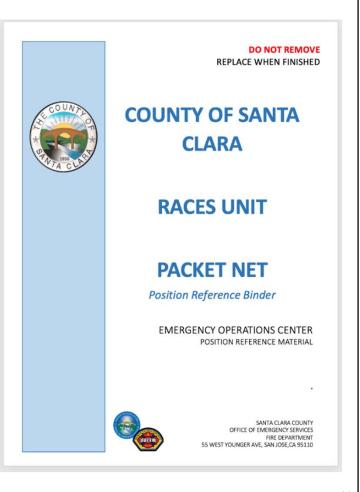
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SCCo Packet Net

Reference Binder

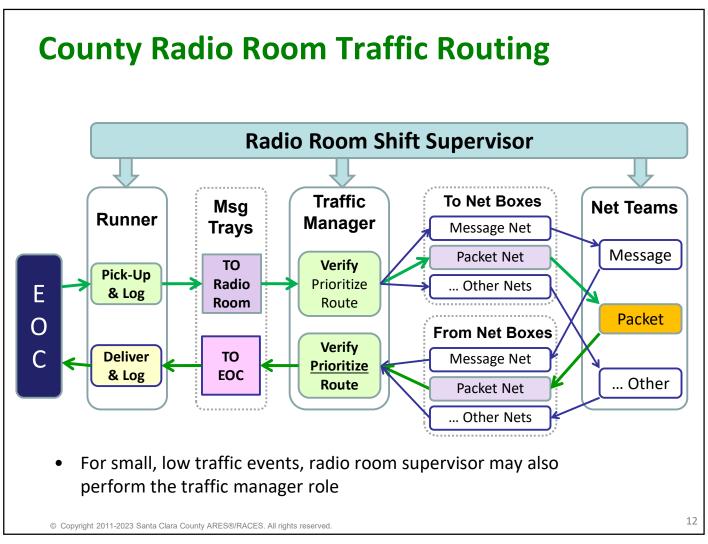
What's inside

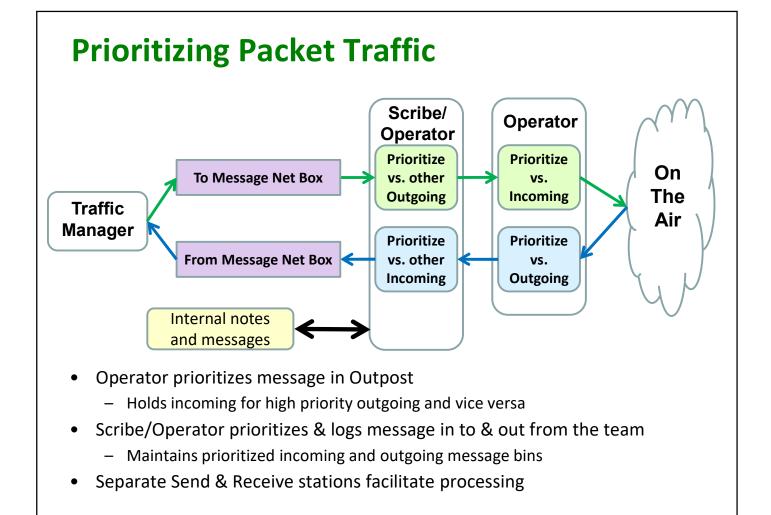
- There is a "standardized" binder for every position in the SCC EOC, including each position in the RACES radio room.
- The Packet Net binder contains the material from the previous binder, with updates in progress.
- General content includes:
 - activation and operation
 - end-of-shift and demobilization
 - Packet-specific activities



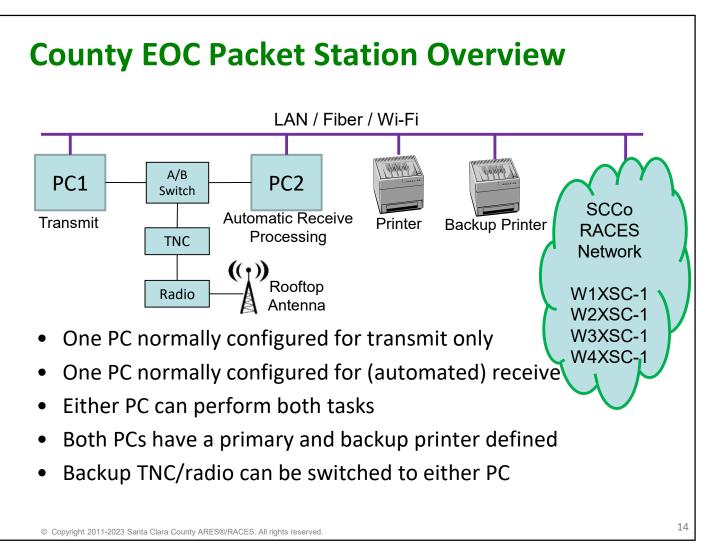
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INTERACTING WITH THE BBS WITHOUT OUTPOST

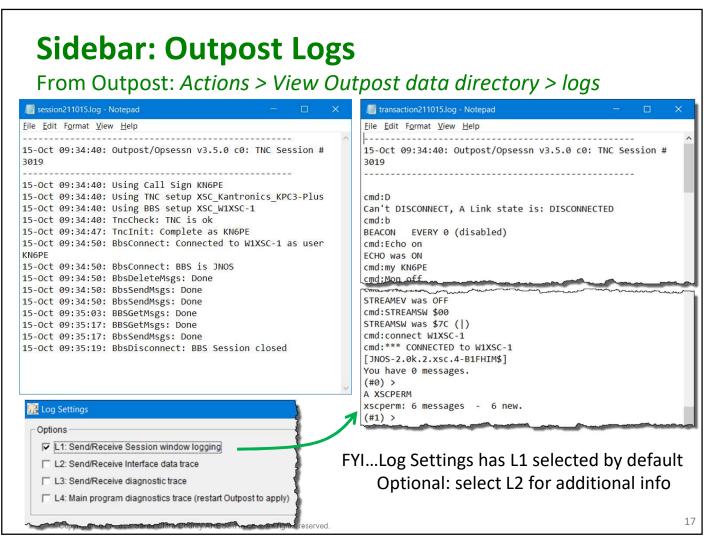
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Its all about control with Text Commands

- Simple text commands control the TNC
 - MYCALL callsign = set the TNC's Mycall command to your callsign
 - CD software = set Carrier Detect mode to software
 - C callsign = Connect to station callsign (ax.25 address)
- Simple text commands control the BBS mailbox
 - SP address = Send a Private message to an address
 - LA = List All messages in this area (mailbox)
 - R n = Read message number n
- Outpost simply automates the process of typing the commands to the TNC (to connect) and then to the BBS (to send/receive messages)
 - Watch the Outpost session window to see what it's doing
 - View the Outpost transaction log later to see what it did
 - Actions > View Outpost Data Directories > logs > transaction YYMMDD.log

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Everything Can Be Done Manually

- Why would I want to/need to?
 - Outpost is not installed or installed incorrectly; no administrative access to PC
 - Browse the BBS to read bulletins
 - Gain deeper understanding of how packet radio works
 - Perform clean up or diagnostic activities on your setup or to maintain the BBS
- All you need is a terminal emulator program
 - Suggested: PuTTY (free download) https://www.putty.org/
 ... or just do an Internet search for "PuTTY"
 - But any terminal emulator will do ...
- The following examples will use PuTTY
 - Select and copy: highlight/select (not <ctrl>C)
 - Paste: Right-click (not <ctrl>V)

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Summary of Steps to be Discussed

- What you need to know to operate without Outpost
- Setting up PuTTY for BBS access (serial)
- The connection basics
 - Start of shift: Configure optimized TNC settings
 - Per session: Using you FCC call sign, -OR-
 - Per session: Using a tactical call sign (plus your FCC call sign)
 - End of shift: Restore default TNC settings
- Managing Messages on JNOS
 - Access user and bulletin areas (mailboxes)
 - Read a message
 - Send a message
- Reading notices and bulletins on JNOS
- Working with PackItForms

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What you need to know

Operations without Outpost

- 1. Connect Parameters
- 2. TNC Standard Settings and Manual Workflow
- 3. TNC User Commands
- 4. TNC Init Settings
- 5. BBS User Commands
- 6. BBS Init Settings

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1. Three Connect Parameters

Operations without Outpost... need to know

• Call Sign or Tactical Call of the user

example : W6XRL4 XNDEOC

TNC Comm Port Settings

example : COM3,9600,8,N,1 COM5,9600,7,E,1

BBS Connect Name

example : W1XSC-1 W3XSC-1

2. TNC Standard Settings

Operations without Outpost ... need to know

- SCCo RACES determined the optimum TNC parameters for our BBS system that significantly improves message traffic throughput.
- Document contains parameters for both Outpost and
 Manual sessions. Details of each parameter are explained.
- See: https://www.scc-ares-races.org/data/packet/index.html → Application Notes → Standard TNC Parameter Settings

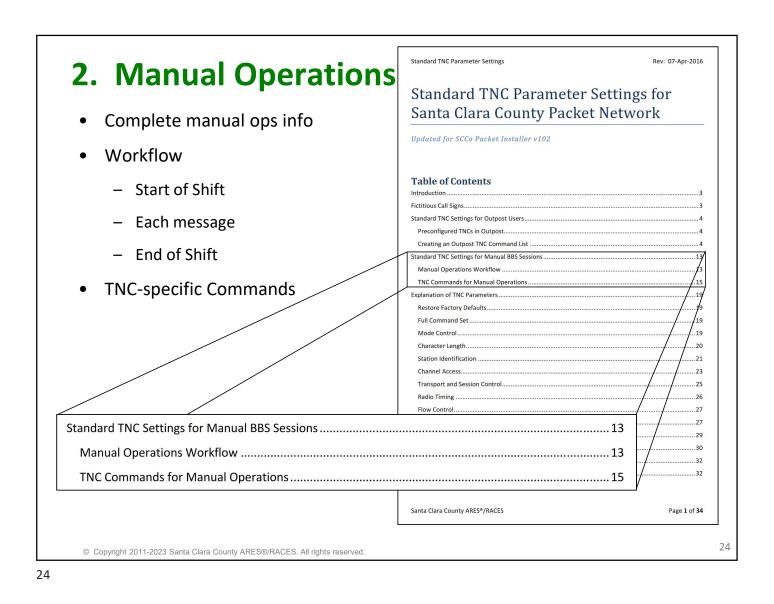
... and specifically the section titled: *Standard TNC Settings* for Manual BBS Sessions

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2. TNC Standard Settings Operations without Outpost ... need to know Santa Clara County ARES®/RACES Home Services Operations Data Training & Events Reference About October 26, 2020 Standard TNC Parameter Settings for **Packet BBS Service** Santa Clara County Packet Network Overview | Service & Network | Presentations | Software | App Notes | Reference | Nets | Support **Packet BBS Service Notices** Table of Contents 2019-07-12 - General Release of SCCo Packet Installer v145C 2019-05-07 - Pre-Release of SCCo Packet Installer v143F Introduction Previous Packet BBS Service Update History Overview The Santa Clara County ARES/RACES network provides a standard amateur radio packet BBS (Bulletin Board System) service. The service provides full-service BBS functionality (messages and bulletins) throughout Santa Clara County even if the entire Internet is completely down. The service can also send and receive e-mail to/from Internet e-mail addresses. But the service is not in any way dependent on the Internet. Service and Network Info Packet BBS Service Description **Application Notes Configuration and Set-up Instructions** Standard Outpost Configuration Instructions - 08/04/2018 (PDF - 427 KB) Standard Outpost Configuration instructions - 08/04/2018 (PDF - 427 KB) Standard TNC Parameter Settings - 04/07/2016 (PDF - 509 KB) JNOS Settings for Outpost - 06/17/2014 (PDF - 127 KB) How to Request Tactical Calls - 08/28/2016 (PDF - 172 KB) How to Configure Outpost for Inbound Message Numbering - 09/11/2010 (PDF - 93 KB) How to Configure Outpost for Automated ICS-309 Printing - 09/11/2010 (PDF - 97 KB)

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3. Eight TNC user commands

Operations without Outpost (Kantronics KPC-3+)

1. HELP [command]

When entered alone, lists all available commands. With a command, provides details on that specific command.

2. MYCALL XXXXXX

Tells the TNC what its' call sign is.

3. CONNECT call1 [via call2, call3, ...]

Call1 = Call sign of the station to be connected to. Adding "via call2..." connects to the BBS by digipeaters.

4. CONVERS

Puts the TNC into **Conv**ersational mode. Then, whatever you type is immediately transmitted.

5. <ctrl> c

Puts the TNC into Command Mode. Then, enter TNC commands at the prompt.

6. RESTORE DEFAULT

Resets the TNC to the factory default settings; performs the AUTOBAUD routine. Defaults INTface to NEWUSER. Hard reset can be triggered by temporarily removing the battery.

7. INTFACE [TERM | ...]

When set to TERMinal, the full command set of the TNC is available.

8. XMITLVL [value]

Displays or sets the TNC's transmit drive level

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4. TNC Init Settings

Operations without Outpost ... need to know

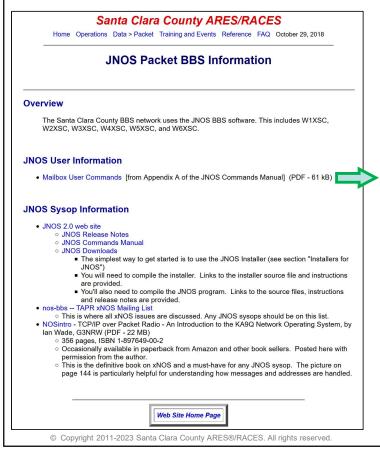
- Go to the "Standard TNC Settings for Manual BBS Sessions"
- Follow instructions in "Manual Operations Workflow"
- Use the "TNC Commands for Manual Operations" appropriate for your particular TNC

TNC Type	Manual Ops: Start of Shift	Manual Ops: End of Shift
Kantronics KPC-3+	INTFACE TERMINAL	STREAMSW \$7C
	MONITOR OFF	
	CD SOFTWARE	
	NEWMODE ON	
	8BITCONV ON	
	BEACON EVERY 0	
	SLOTTIME 10	
	PERSIST 63	
	PACLEN 128	
	MAXFRAME 2	
	FRACK 6	
	RETRY 8	
	CHECK 30	
	TXDELAY 40	
	XFLOW OFF	
	STREAMEV OFF	
	STREAMSW \$00	

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5. Eight BBS user commands

https://scc-ares-races.org > Data Networking > Packet BBS > Reference > JNOS BBS Information



JNOS User Manual - Appendix A APPENDIX A The following commands are available to the users connected to the mailbox. This file is available separately as mboxcmds.txt. The Area command lists the mail areas that contain messages you may read. A gives a short listing, whereas
AF gives a full listing with descriptions (if available)
AN shows areas that have new mail since you last logged off. To read messages in one of the areas, type ' λ <areaname>'. You will then be told how many new, not previously listed messages there are in this area. You can send mail to any of the listed areas as 'S <areaname> The $B\!_{Y\!P}$ command is used to exit from the JNOS MBOX. This will close your mailbox file and remove any messages that you have deleted with the K[ill] command. The Connect command has the following modes : c[onnect] [port] [callsign] [<digipeater> . . .] Connects to station 'callsign' on interface 'port', possibly via digipeaters 'digipeater...' (note the use of 'via' is optional!) Connects over netrom to a remote node with 'node' as either node-call or node-alias CONV [<channel>] This (if available) puts you in converse mode. This is a roundtable discussion feature. The 'channel' allows specifying the conference channel you wish to join. Channel default = 0. D[ownload] [/][<path_name>/]filename Sends a plain ASCII text file. Download the motd (message of the day) which is otherwise unavailable once you get into the mbox. Page 1 | 11

5. Eight BBS user commands

Operations without Outpost ... need to know

HELP [command] or?

When entered alone, generates a summary of available commands. With a command as a parameter, provides details on that command.

H List = shows all the List command options and what they do

2. LIST

L = by itself will display the headers for all *unread* messages, if any.

LA = List ALL messages, both read and unread

LM = Lists MY messages addressed to me

L> addr = Lists all messages that have "addr" in the To: field of the message

3. READ #

= The message number to be displayed.

4. KILL #

= The message number to be deleted.

5. AREA [Area name]

A = Lists all available bulletin areas.

AF = Gives a full listing with descriptions of areas.

A area_name = moves you to that area. Then use the List and Read commands to view messages.

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5. Eight BBS user commands

Operations without Outpost ... need to know

6. **SEND** [option] <dest_address>

S[P] = **S**end **P**rivate; example: SP w6xrl4@w5xsc.ampr.org

SB = **S**end **B**ulletin; *example*: SB xsctest

SC = **S**end **C**opy; to multiple destination addresses

example: SC w6xrl4@w5xsc.ampr.org

(BBS then prompts with Cc: for all other addresses)

7. <u>B</u>YE

Disconnects from the BBS

8. <u>XM</u> #

displays or sets the page length for viewing messages

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6. BBS Init Settings; Page Length

Operations without Outpost ... need to know

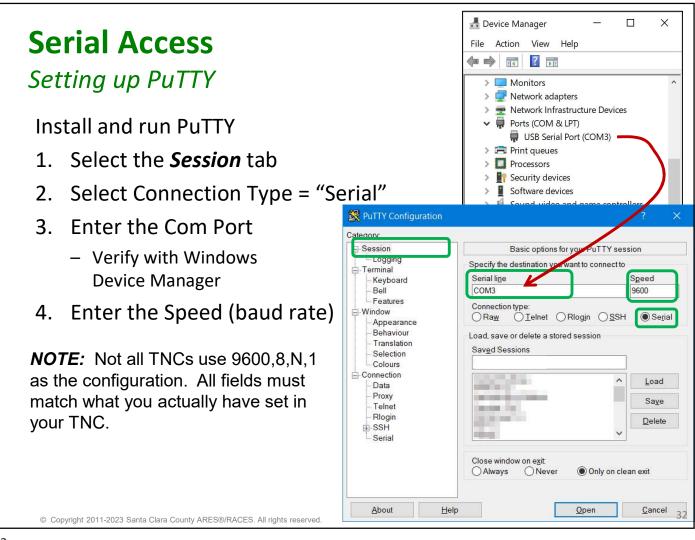
- The BBS "XM" command displays or sets the page length
 - XM = displays the current page length setting
 - XM 24 = sets the page length to 24 lines
 - XM 0 = turns off pagination (required when using Outpost)
- If a page length is set, message listings, messages and other content longer than the page length are paused and a "More (N=no)?" prompt is shown.
 - Press <ENTER> to see the next page; 'n' to stop
 - Good for reading content on the screen
 - Will cause Outpost to hang if not set back to XM 0
- Note: The SCCo Packet Installer includes XM 0 in the BBS Init Commands for all SCCo BBSs. Outpost will send XM 0 as soon as it connects to the BBS so message output is never paused.

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SETTING UP PUTTY FOR BBS ACCESS

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Set up Session Logging

Setting up PuTTY

- Next, click on the Session > Logging tab
- 6. Set Session Logging to⊙ All session output
- 7. Set up a log file name

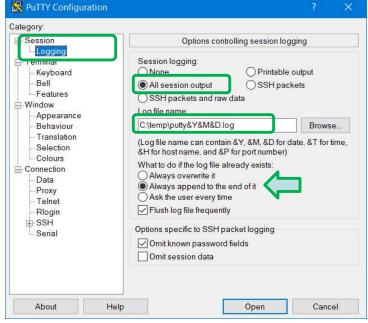
 NOTE: &H does not work

 on Windows
- 8. ... if the file exists:⊙Always append to the end

Why do logging at all?

- During manual operations, it is easy to loose track of what is going on.
- Logging creates a history of your manual interactions and a reference if you
 ever need to go back and check if you got it all right.

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Change PuTTY's Backspace Key Setting up PuTTY RuTTY Configuration 9. Next, click on the Category: Terminal > Keyboard tab Session Options controlling the effects of keys Logging Change the sequences sent by: erminal The Backspace key The PuTTY default does not Keyboard Ocontrol-? (127) Control-H Features The Home and End keys send the backspace key code Window Standard ○ rxvt Appearance The Eunction keys and keypad Behaviour ● ESC[n~ OLinux OXterm R6 that the KPC-3+ expects. To Translation ○VT400 OVT100+ ○sco Selection Colours correct this: Application keypad settings: - Connection Initial state of cursor keys: Normal Proxy 10. Set the Backspace key Initial state of numeric keypad: ○ NetHack Rlogin Application Normal option to Control-H **⊞** SSH Enable extra keyboard features Serial AltGracts as Compose key Control-Alt is different from AltGr

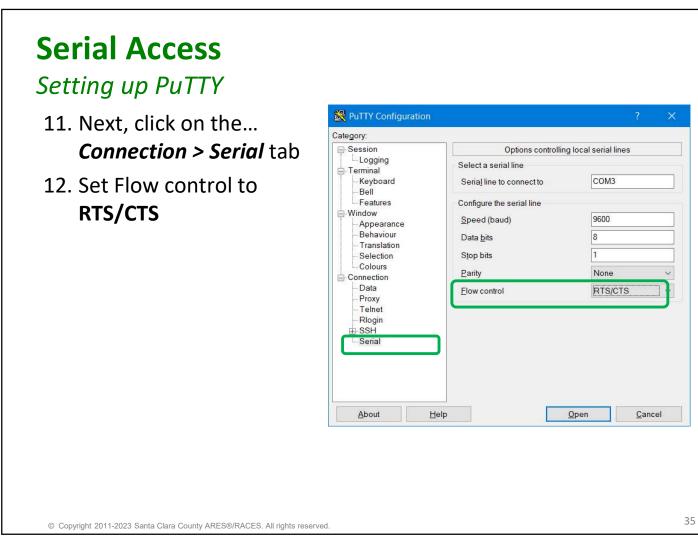
About

Help

34

Cancel

34

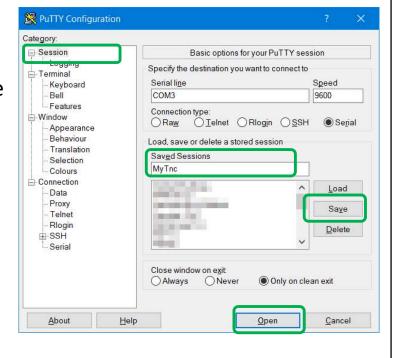


Name it, Save it, and Open it

Setting up PuTTY

- 13. Finally, click on the... **Session** tab
- 14. Give this session a name
- 15. Press Save
- 16. Press **Open** to open the connection

NOTE: If you ever change any setting, remember to press **Save**!



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THE CONNECTION BASICS

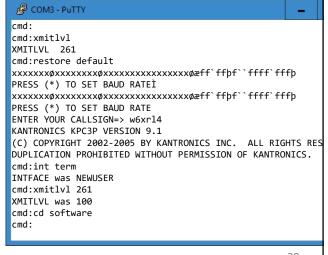
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Start of Shift: Configure TNC settings

The connection basics

- TNC settings affect overall performance
 - Start with the factory defaults
 - Make other settings for efficient use of the BBS
- To be absolutely positively certain that all TNC settings are at the current SCCo standard values, at the TNC prompt, perform the following:
 - 1. cmd: XMITLVL (for KPC-3+) to display the existing transmit level <value>
 - 2. cmd: INT Term (just in case)
 - 3. cmd: restore default
 - 4. PRESS (*) TO SET BAUD RATE
 - 5. Enter your call sign
 - 6. cmd: INT Term
 - 7. cmd: XMITLVL <value>
 - 8. cmd: cd software
 - 9. Apply SCCo standard TNC settings for **manual** operations



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Start of Shift: Configure TNC settings

The connection basics

- Outpost configures the TNC at the start of each Send/Receive session
- For manual operation, you only need to send these commands once, at the start of your shift

NOTE: Manual Ops commands are slightly different from the Outpost list of commands.

TNC Type	Manual Ops: Start of Shift	Manual Ops: End of Shift
Kantronics KPC-3+	INTFACE TERMINAL	STREAMSW \$7C
	MONITOR OFF	
	CD SOFTWARE	
	NEWMODE ON	
	8BITCONV ON	
	BEACON EVERY 0	
	SLOTTIME 10	
	PERSIST 63	
	PACLEN 128	
	MAXFRAME 2	
	FRACK 6	
	RETRY 8	
	CHECK 30	
	TXDELAY 40	
	XFLOW OFF	
	STREAMEV OFF	
	STREAMSW \$00	

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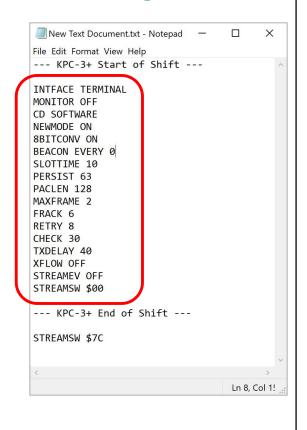
Start of Shift: Configure TNC settings

The connection basics

 Create and save a text file with the "Start of Shift" and "End of Shift" TNC commands.

CAUTION: Do NOT cut-and-paste directly from the PDF into your terminal emulator; **it doesn't always work.**

- **Best practice: copy the commands first into a text editor (Notepad), save it, and then copy-and-paste from there into your terminal program.
- To send the "Start of Shift" TNC commands,
 - Connect to the TNC with PuTTY
 - Select and copy the entire "Start of Shift" command list from the text file
 - Paste it into Putty (right-click) at the TNC cmd: prompt.



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During the Shift: FCC Call Sign Session

The connection basics

cmd:mycall w6xrl4
cmd:c w5xsc-1
cmd:*** CONNECTED TO W5XSC-1
[JNOS-2.0k.1.xsc.2-B1FHIM\$]
You have 0 messages.
(#0) >
b
*** DISCONNECTED
cmd:

Note: All SCCo BBSs have a 2 minute inactivity Timer!

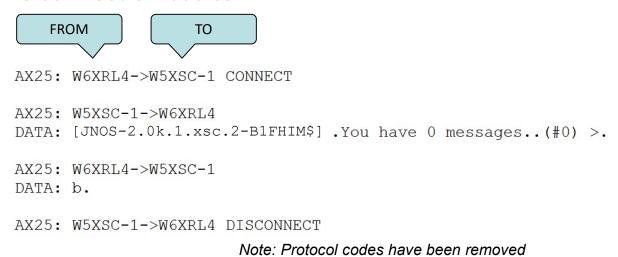
- On the TNC:
 - 1. Set MYCALL to your FCC call sign
 - CONNECT to the BBS / mailbox service (SSID=1) on W5XSC
 - 3. Connected message from TNC
- On the BBS:
 - 4. BBS says it is a JNOS BBS, version is 2.0k.1.xsc.2, with options
 - 5. You have no messages
 - 6. BBS Prompt: You are on message #0
 - 7. You type "B" (bye) to terminate the BBS session
 The BBS drops the connection
- On the TNC:
 - 8. Disconnected message from the TNC
 - 9. TNC is ready for the next command

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FCC Call Sign Session – On the Air

The connection basics



- FROM and TO addresses of all packets contain legal call signs
- Both stations are meeting the FCC identification requirements with every packet (more than required)

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During the Shift: Tactical Call Sign Session

The connection basics

- cmd:mycall xndeoc cmd:c w5xsc-1 cmd:*** CONNECTED TO W5XSC-1 [JNOS-2.0k.1.xsc.2-B1FHIM\$] You have 0 messages.
- 6 (#0) >
- 8 *** DISCONNECTED
- cmd:conv
 - This is w6xrl4
- (10) cmd:

Note: All SCCo BBSs have a 2 minute Inactivity Timer!

On the TNC:

- 1. Set MYCALL to your tactical call sign
- 2. **CONNECT** to the mailbox service (SSID=1) on W5XSC
- 3. Connected message from TNC

On the BBS:

- 4. BBS says it is a JNOS BBS, version 2.0k.1.xsc.2, with IHM\$ options
- 5. You have no messages
- 6. BBS Prompt: You are on message #0
- 7. You type "B" (bye) to terminate the BBS session
 The BBS drops the connection

On the TNC:

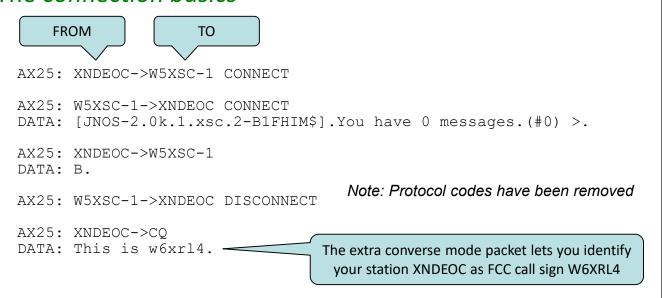
- Disconnected message from the TNC
- 9. Enter **CONVerse** mode, and then type in at least your FCC call sign, press enter to transmit
- Enter Cntl-C to return to Command Mode.
 TNC is ready for the next command

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Tactical Call Sign Session – On the Air

The connection basics



- XNDEOC is not a legal call sign
- Keep session under 10 minutes and use ID process at the end of session to satisfy the FCC requirements.

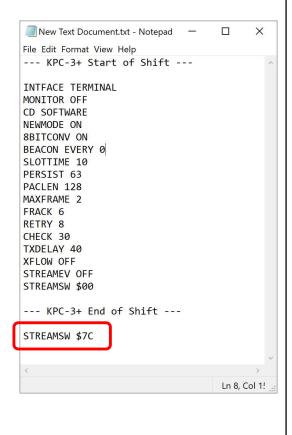
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End of Shift: Restore TNC settings

The connection basics

- After the BBS session has disconnected, you should be back to the TNC command prompt, usually: cmd:
- When your shift is finished and before you pack up the gear or turn it over to someone else, return the TNC to "normal" settings
- Cut-and-paste the "End of Shift" Send/Receive settings into PuTTY at the TNC command prompt



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MANAGING MESSAGES WITH JNOS COMMANDS

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BBS Connect & Login

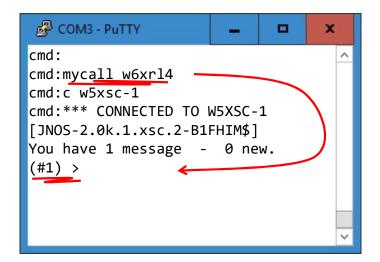
- Ready to connect to BBS
- Set your call (FCC or tactical) in the TNC for login

cmd: MYCALL W6XRL4 Or cmd: MYCALL XNDEOC

Connect

cmd: C W5XSC-1

- JNOS gets login info from MYCALL
- No login prompt needed

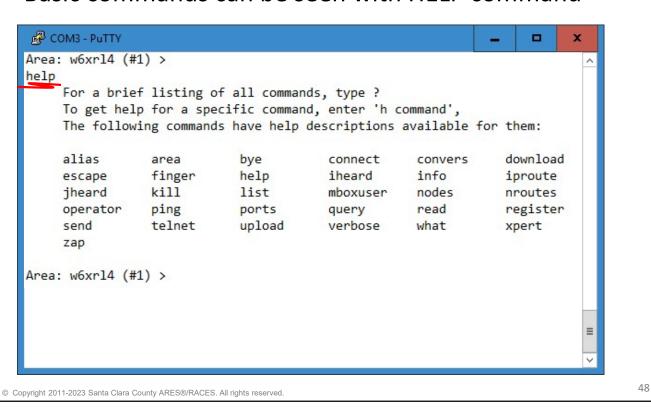


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HELP

JNOS Commands

Basic commands can be seen with HELP command



HELP < command>

JNOS Commands

Help with the command will give a detailed explanation

```
Area: w6xrl4 (#1) >
   help area
          The Area command will list the mail areas that contain messages
         you may read. It also moves you to those areas. You must be in
         an area before you can read messages in that area.
         A will give a short listing, whereas
         AF will give a full listing with descriptions (if available).
         A <areaname> moves you to that area.
         AF <areaname> will give more info about just that area (if available).
         AN will show areas that have new mail since you last logged off.
         To read messages in one of the areas, type 'A <areaname>'
         You will then be told how many new, not previously listed messages
         there are in this area.
         You can send mail to any of the listed areas as 'S areaname'
   Area: w6xrl4 (#1) >
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```

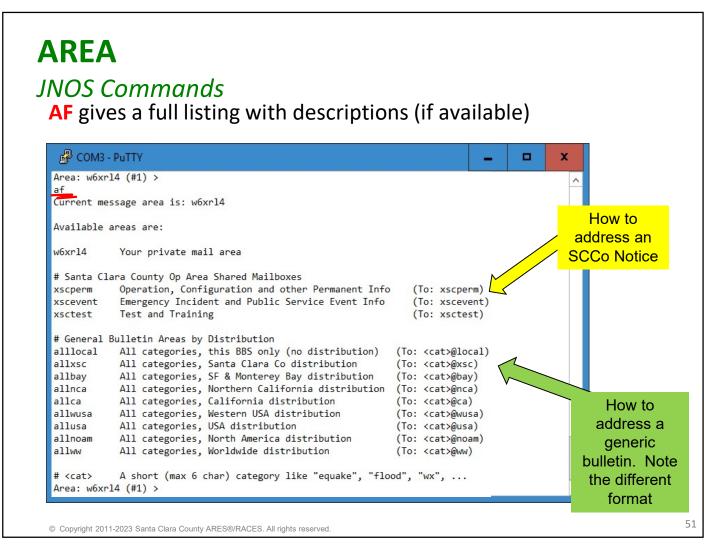
AREA

JNOS Commands

- Messages are organized in AREAs
 - Your mailbox is an area
 - Bulletins: xscperm, xscevent, xsctest are each their own AREA

A[rea] gives a short listing, whereas ...

```
Area: w6xr14 (#1) >
area
Current message area is: w6xrl4
Available areas are:
w6xr14
         xscperm xscevent xsctest
                                              alllocal
         allbay
                                              allusa
allxsc
                  allnca
                            allca
                                     allwusa
allnoam
         allww
Type AF to get description of areas.
AF <name> tells more about that area.
Area: w6xrl4 (#1) >
                                                                             50
```



AREA Example JNOS Commands Change areas to read SCCo bulletins - "area xsctest" - changes to the "xsctest" area - "L" or "LA" - lists or lists all bulletins in that area - "area <callsign>" - returns you to your own area cmd:c w5xsc-1 cmd:*** CONNECTED to W1XSC-1 [JNOS-2.0k.1.xsc.2-B1FHIM\$] You have 2 messages - 2 new. Area: w6xrl4 (#1) > area xsctest You have 1 message - 1 new. Area: xsctest (#1) > Mail area: xsctest 1 message - 1 new FROM St. # TO DATE SIZE SUBJECT > N 1 xsctest xndeoc Nov 3 2627 Bulletin for Packet Type II Classro Area: xsctest (#1) > a w6xrl4

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Area: w6xrl4 (#1) > You have 2 messages

Area: w6xrl4 (#1) >

- 2 new.

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LIST JNOS Commands Displays a list of the messages from the current mailbox (or "area") L - by itself will display the headers for all unread messages, if any. LA - list all messages, read or unread cmd:c w5xsc-1 cmd:*** CONNECTED to W1XSC-1 [JNOS-2.0k.1.xsc.2-B1FHIM\$] You have 2 messages - 2 new. Area: w6xr14 (#1) > Message

SIZE SUBJECT

454 XND-133P_R_Jelly Donut Request

xndeoc Nov 2 443 XND-132P_R Jelly Donut Delivery No

Number

DATE

xndeoc Nov 2

53

Mail area: w6crl4

2 messages - 2 new

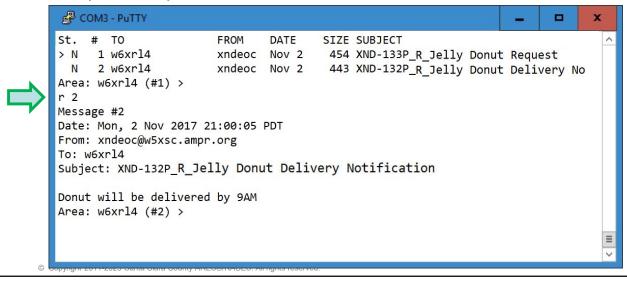
Area: Woxrl4 (#1) >

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READ

JNOS Commands

- R[ead] #
- R[ead] <msg_number_or_range>
- To read a specific message, you may either type "R #" or just the number by itself. RM will display all unread messages, sequentially.



KILL

JNOS Commands

The KILL command allows you to delete messages from your mailbox

K[ill] <message_number>

- At least one message number must be supplied. The message numbers you can select from can be displayed with the "L[ist]" command.
- Messages will not disappear until you disconnect and connect again

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SEND

JNOS Commands

• The send (S) or send private (SP) command allows you to enter a message and send it to a user

• Send an SCCo specific Notice

```
SB < NoticeArea | <category>@<distribution> >
```

- SCCo Notices: SB < NoticeArea >
- General purpose bulletins: SB <category>@<distribution>
- As above, but ANY <user> may read the message from the mailbox.
 The < NoticeArea > may be...
 - xscperm
 - xscevent
 - xsctest

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Send a Message from the Keyboard

JNOS Commands

- Connect to the BBS using a terminal program
- Use these BBS commands
 - SP <user>@<domain> Send a message to a user at a specific domain.
 - When prompted, enter an SCCo standard subject
 - When prompted, type the body of message
 - When done, on the next line, add "/EX" and press [Enter]

```
COM1 - Putty
              (#1) >
              sp w6xrl4@w5xsc
              Subject:
                                                                                         1. SP <dest_addr>
              HXM-445P_R_Wraparound Test
                                                                                         2. The subject
              Enter Message. End with /EX or ^Z in first column (^A aborts):
                                                                                         3. The message
              This is a wraparound test.
                                                                                         4. /ex
              Msg queued
              (#1) >
                                                                                                           57
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```

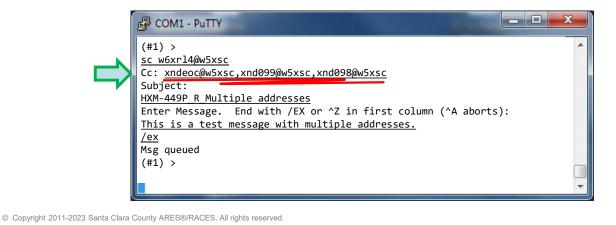
Send Copy

JNOS Commands

 The send copy command allows you to enter a message and send it to multiple users

SC <user>@<domain>

- Enter the send copy command with <u>one</u> address
- JNOS responds with "Cc:"
 - Enter other addresses to receive a copy, separated with commas



BYE

JNOS Commands

- When you are all done with the BBS, disconnect from the BBS
 B[ye]
- On disconnecting
 - Outgoing messages will be processed
 - Deleted (killed) messages will be removed

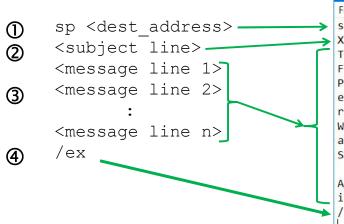
Don't Forget!!!
All SCCo BBSs have a
2 minute inactivity timer!

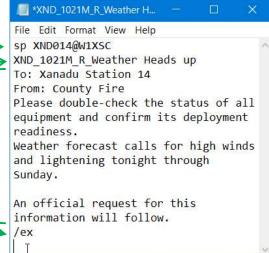
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FYI... Manual message basics

Troubleshooting Hint

- Knowing how manual packet works will help you troubleshoot problems.
- Sending to one destination address:





- After the SP command, the BBS prompts for the subject, then the message.
- Once the *ENTIRE* message sequence is created, highlight and copy all
 of it and then paste it into PuTTY at the BBS Prompt.

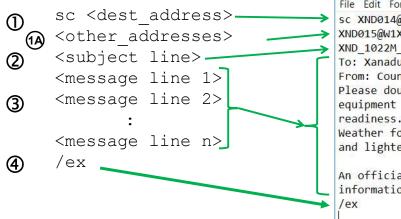
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FYI... Manual message basics

Troubleshooting Hint

- Knowing how manual packet works will help you troubleshoot problems.
- Sending to multiple addresses:



File Edit Format View Help
sc XND014@W1XSC
XND015@W1XSC,XND071@W1XSC,XND083@W1XSC
XND_1022M_R_Weather Heads up
To: Xanadu Stations 14, 15, 71, 83
From: County Fire
Please double-check the status of all
equipment and confirm its deployment
readiness.
Weather forecast calls for high winds
and lightening tonight through Sunday.

An official request for this
information will follow.
/ex

- After the SC command (Send Copy),
 the BBS prompts with a CC: for additional destination addresses.
- Once the *ENTIRE* message sequence is created, highlight and copy all
 of it and then paste it into PuTTY at the BBS Prompt.

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FYI... Manual message basics

Saving the message

- There are reasons to save the message before sending it
 - You have copy for your records.
 - You can save all your messages before sending them.
 - Avoids having to re-enter the message if something goes wrong.
- Where you save the message is up to you. But:
 - If this is your PC, then save them anywhere where you can find them.
 - If this is a shared PC, then create a directory on the C: Drive.
- For instance: your directory structure could look like this:
 - C:\MyMessages
 - C:\MyMessages\XND-23-1009T (activation number)
- Use the message subject as the name of the file.

BUT... Manual PackItForms will do a lot of this for you!

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READING BULLETINS ON JNOS

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SCCo RACES

Bulletin Review

Bulletins

Bulletins are messages intended for a broad audience



- Notices are a special type of bulletin specific to Santa Clara County
 - Only distributed to SCCo BBSs (W*XSC)
 - SCCo uses 3 special categories for specific content
- General *Bulletins* are globally compatible, used for everything else
 - User-defined category (e.g.: "equake", "ARES") identifies content
 - User-defined *distribution* controls how widely it is distributed (e.g.: "XSC", "BAY", "NCA", etc.).
- Regardless of the bulletin type, when configured in Outpost,
 Outpost will automatically download them

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SCCo Notice Areas



Bulletins

- SCCo ARES/RACES has three special notice categories:
 - xscperm
 - Used for notices that do not expire
 - examples: standard county procedures
 - xscevent
 - Notices posted here automatically expire after 8 days
 - examples: Drills, public service events, incidents, other activations
 - xsctest
 - Good for user testing; automatically expires after 1 day
 - allxsc
 - Where you can write city and jurisdiction notes
 - Notices posted here automatically expire after 8 days

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General Bulletins Overview

Bulletins

- Bulletins are messages that are intended for broad readership
- Bulletins content varies from amber alerts and earthquake reports to jokes and recipes
- Bulletin sender controls how widely the bulletin is distributed
 - Can be as narrow as "local" (this BBS only)
 - Can be as wide as "ww" (worldwide)!
- In JNOS, bulletins are sorted into shared areas (mailboxes) for easier reading

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General Bulletins – Why Do They Matter?

Bulletins

- Standard way to distribute information between BBSs of all types throughout the world
- Use them for fun or for emergency communications
- Use them for distributing information to broader areas:
 - Santa Clara County
 - San Francisco Bay area
 - Northern California
 - All California
 - And wider ...
- Example:
 - During the 2009 cable cut, information about anticipated service restoration times were distributed via bulletins by a ham who had information from the telecom carrier

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General Bulletin Addresses

Bulletins

- Address format: category@distribution
- Distribution
 - A six-character or shorter keyword which defines how widely the bulletin will be distributed
 - Sender picks from a pre-defined list
 - Acceptable distributions:
 - local Local BBS only
 - xsc XSC Operational Area (Santa Clara County)
 - bay San Francisco and Monterey Bay area
 - nca No. California (generally north of the Tahachapi Mountains)
 - ca California
 - wusa Western USA (generally, West of the Mississippi River)
 - usa United States of America
 - noam North America (Canada, USA, Mexico, ...)
 - ww worldwide

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General Bulletin Addresses (continued)

Bulletins

- Address format: category@distribution
- Category:
 - A six-character or shorter description of the main topic of the bulletin.
 - Sender picks the category based on the contents of the bulletin
 - Example categories:
 - amber Amber alerts
 - equake Earthquake reports
 - flood Flood reports
 - swpc Space Weather Prediction Center
 - mtv, cup, sjc, etc. City bulletins
 - humor or humour Jokes, stories, etc.
 - Any category works on our SCCo BBSs because we sort bulletins by distribution, not category
 - Uncommon/unusual categories may be held on other BBSs until the sysop decides where it should go

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General Bulletin Addresses (continued)

Bulletins

- Example bulletin addresses:
 - mtv@xsc
 - City of Mountain View information for distribution to all BBSs in Santa Clara County
 - flood@bay
 - Information about flooding for distribution to all BBSs in the San Francisco and Monterey Bay areas
 - equake@nca
 - Information about an earthquake for distribution to all BBSs in Northern California
 - swpc@ww
 - Space Weather Prediction Center reports for distribution to all BBSs worldwide
 - humour@ww
 - Variety of jokes and funny stories

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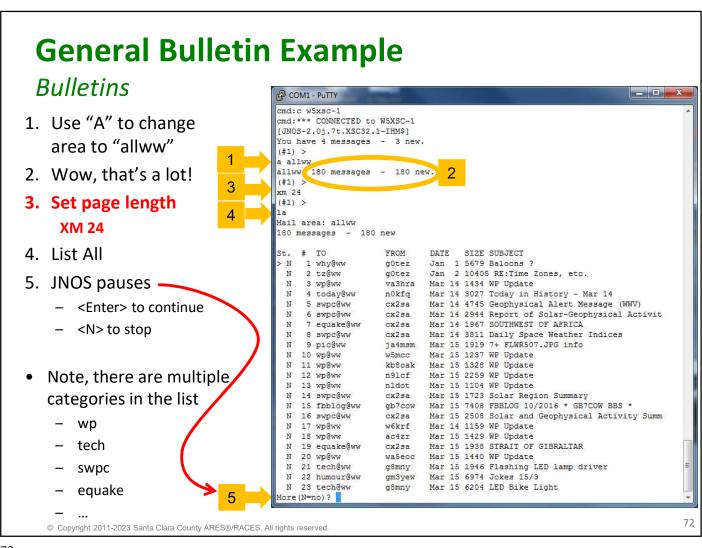
Reading General Bulletins

Bulletins

- Use a terminal program like PuTTY
 - Read only the bulletins of interest
 - Be selective when listing and reading
- Read bulletins just like mail
 - Find out what areas are available
 - AREA
 - Select a bulletin area
 - AREA <area_name>
 - List bulletins
 - LA (list all)
 - L> <category_name> (where category_name matches the messages' To: field, ex: equake@ww)
 - Read a bulletin
 - R#

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7:



Filter the General Bulletins

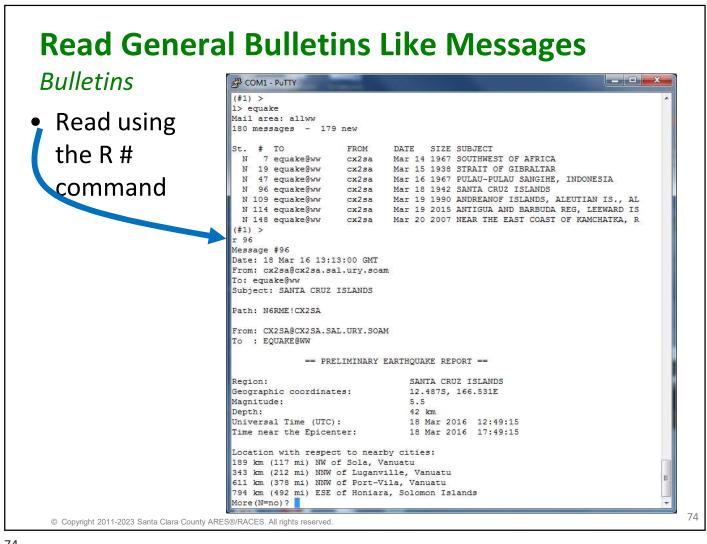
Bulletins

- JNOS command L> will filter the list by To: address
 - Example: L> category
 - ... will list only bulletins where the To: address contains category
- Example: list all earthquake bulletins

```
COM1 - PuTTY
(#1) >
1> equake
Mail area: allww
180 messages - 179 new
   # TO
                             DATE SIZE SUBJECT
                    FROM
 N 7 equake@ww
                    cx2sa
                             Mar 14 1967 SOUTHWEST OF AFRICA
                    cx2sa
cx2sa
                             Mar 15 1938 STRAIT OF GIBRALTAR
 N 19 equake@ww
 N 47 equake@ww
                             Mar 16 1967 PULAU-PULAU SANGIHE, INDONESIA
                    cx2sa
 N 96 equake@ww
                             Mar 18 1942 SANTA CRUZ ISLANDS
                    cx2sa
cx2sa
                             Mar 19 1990 ANDREANOF ISLANDS, ALEUTIAN IS., AL
 N 109 equake@ww
                             Mar 19 2015 ANTIGUA AND BARBUDA REG, LEEWARD IS
 N 114 equake@ww
 N 148 equake@ww
                     сх2за
                             Mar 20 2007 NEAR THE EAST COAST OF KAMCHATKA, R
(#1) >
```

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But, what about PackItForms?



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Submitted for your approval...

- You just arrived at XND Fire Station 14 to take over as Packet Operator. This is great... Your first MAC assignment!
- As you enter, the last shift Packet Op rushes past you saying... "there's a couple of ICS 213's on the desk to be sent!"
- At least you won't be bored.
- Over your shoulder, you hear him yell back...
 "Oh yeah, I could never get Outpost to work after IT updated the Windows O/S... and they just left."
- The PC is running; you click the Outpost icon... Error; and you have never seen this error before 😊
- OK, deep breaths. You know what to do, right?

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Manual PackItForms

Fortunately, PackItForms is a message creation system designed to work with both Outpost or as a **standalone** solution for forms-based messages.

- What's new with the PackItForms 3.10
 - Enhanced standalone message management, including:
 - Manages setting up and using user and tactical IDs
 - Takes care of message numbering
 - Includes a Plain Text message form
 - Creates a standalone ICS-309 log
 - Creates copy-ready text (all BBS commands) to paste into PuTTY
 - Easy message saving

• What's the same

- Tight integration with Outpost
- Supports all PackItForms
- Formats a standard packet form for sending
- Processes a received packet form

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Get ready for Manual PackItForms

Things to do before you get started:

- 1. Create a directory where you will save your messages.
- 2. Consider a naming convention that is relevant for your assignment, examples:

C:\MyMessages\X14-23-1009T (by Activation Number)

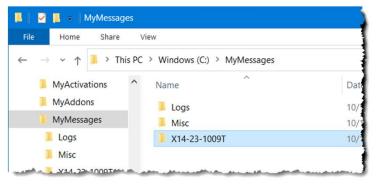
C:\PacketMessages\2023-10-09 (by date)

C:\Xanadu_Station_14 (by assignment)

3. Identify a starting message number

Can be any number; PackItForm will append a M for Manual to make

it unique.



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Manual PackItForm messages

Manually create a PackItForm message

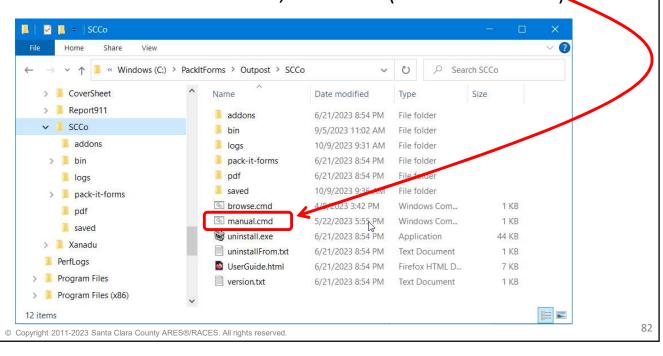
- 1. Run PackItForms with the manual.cmd
- 2. Set up your user ID, tactical ID, and Next message number
- 3. Pick and fill in a PackItForm
- 4. Create the packet message
- 5. Send the message with PuTTY
- 6. Save a copy of the message

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1. Running manual PackItForms

- Open your File Explorer and navigate to C:\PackItForms\Outpost\SCCo
- 2. Find the file *manual.cmd*, and run it (double-click on it).



2. Set up manual PackItForm

Setup Page

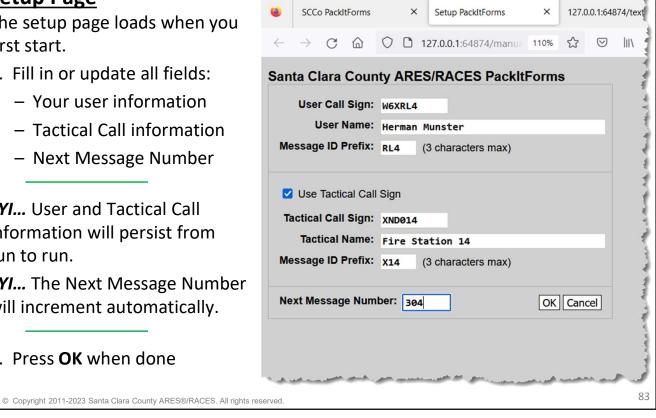
The setup page loads when you first start.

- 3. Fill in or update all fields:
 - Your user information
 - Tactical Call information
 - Next Message Number

FYI... User and Tactical Call information will persist from run to run.

FYI... The Next Message Number will increment automatically.

4. Press OK when done



File Edit View History Bookmarks Tools Help

3. Pick and fill in a form

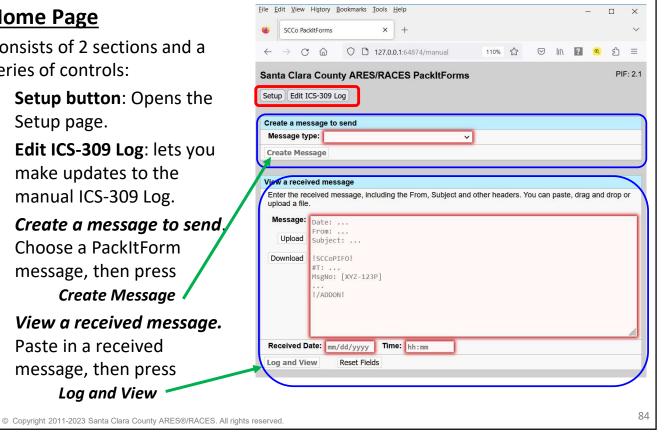
Home Page

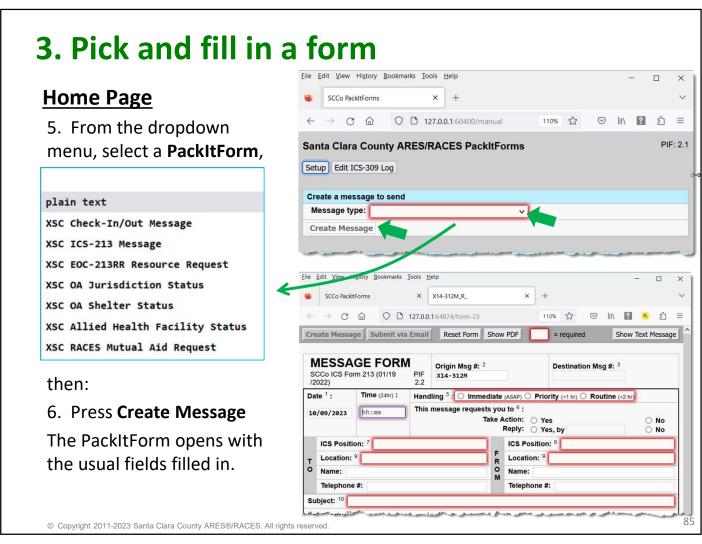
Consists of 2 sections and a series of controls:

- Setup button: Opens the Setup page.
- Edit ICS-309 Log: lets you make updates to the manual ICS-309 Log.
- Create a message to send, Choose a PackItForm message, then press Create Message
- View a received message.

Paste in a received message, then press

Log and View





3. Pick and fill in a form

Creating a message

On the selected PackItForm,

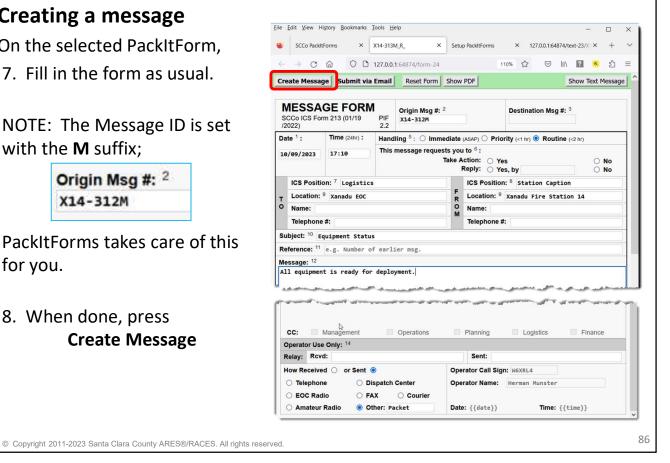
7. Fill in the form as usual.

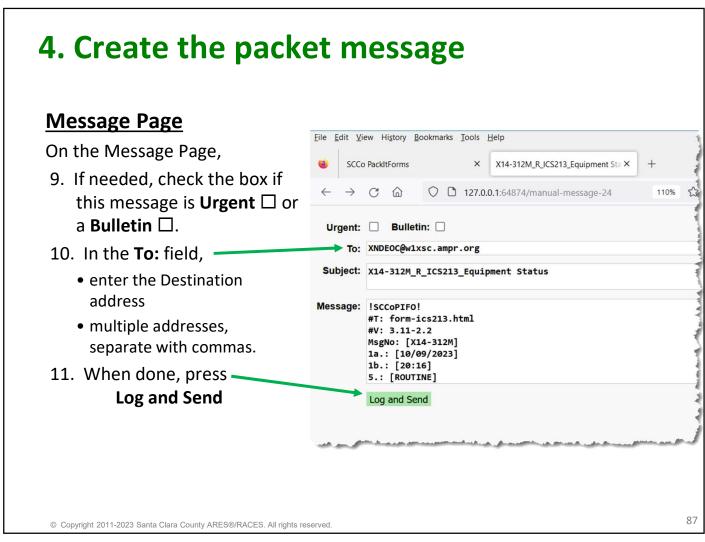
NOTE: The Message ID is set with the M suffix;

> Origin Msg #: 2 X14-312M

PackItForms takes care of this for you.

8. When done, press **Create Message**





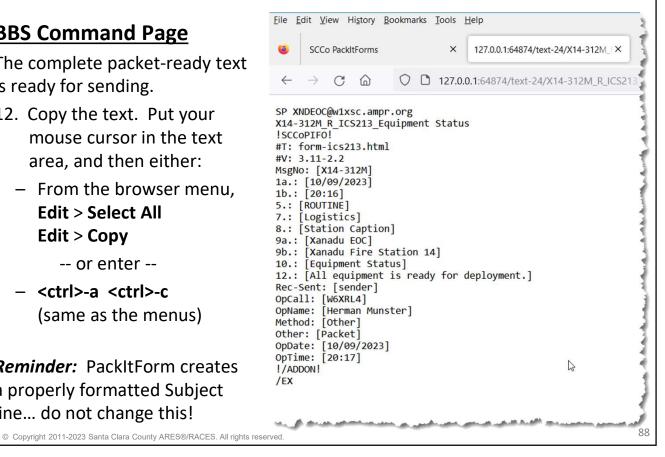
4. Create the packet message

BBS Command Page

The complete packet-ready text is ready for sending.

- 12. Copy the text. Put your mouse cursor in the text area, and then either:
 - From the browser menu, **Edit > Select All Edit > Copy**
 - -- or enter --
 - <ctrl>-a <ctrl>-c (same as the menus)

Reminder: PackItForm creates a properly formatted Subject line... do not change this!



5. Send the message

What are the Steps?

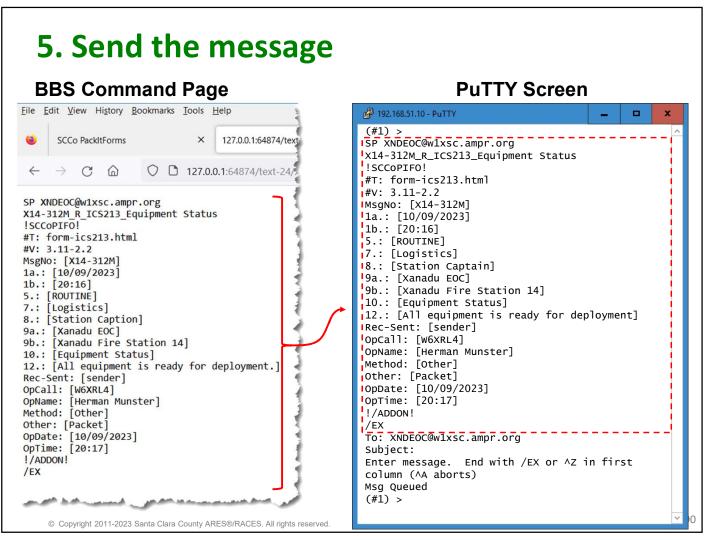
- 13. Make sure you previously copied the packet message from the **BBS Command** Page (previous page)
- 14. Start PuTTY
- 15. Connect to the BBS
- 16. Once at the BBS prompt:
 - Put the cursor in the PuTTY text area after the BBS prompt, and then
 - Mouse *right-click* to paste in the message.

The complete packet-ready text is pasted into PuTTY and will start being transmitted to the BBS.

Reminder:

All SCCo BBSs have a 2-minute inactivity timer!

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6. Save the message

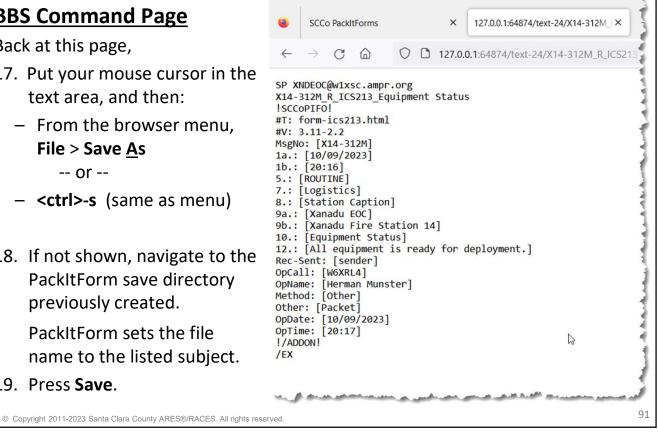
BBS Command Page

Back at this page,

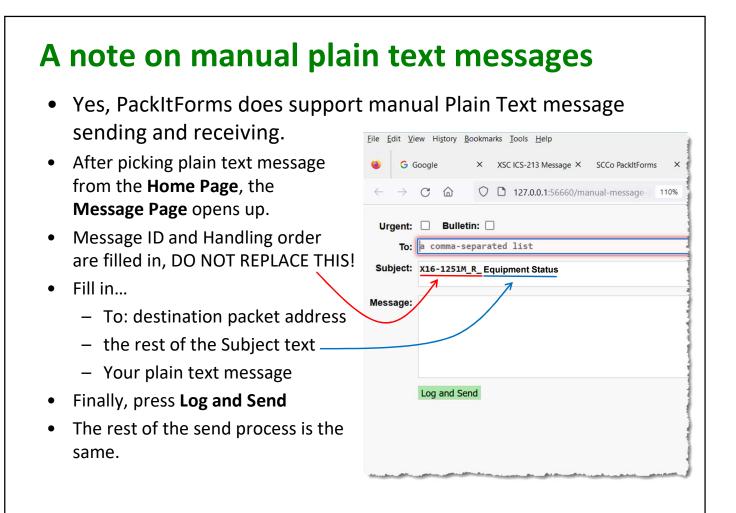
- 17. Put your mouse cursor in the text area, and then:
 - From the browser menu, File > Save As -- or --
 - <ctrl>-s (same as menu)
- 18. If not shown, navigate to the PackItForm save directory previously created.

PackItForm sets the file name to the listed subject.

19. Press Save.



File Edit View History Bookmarks Tools Help



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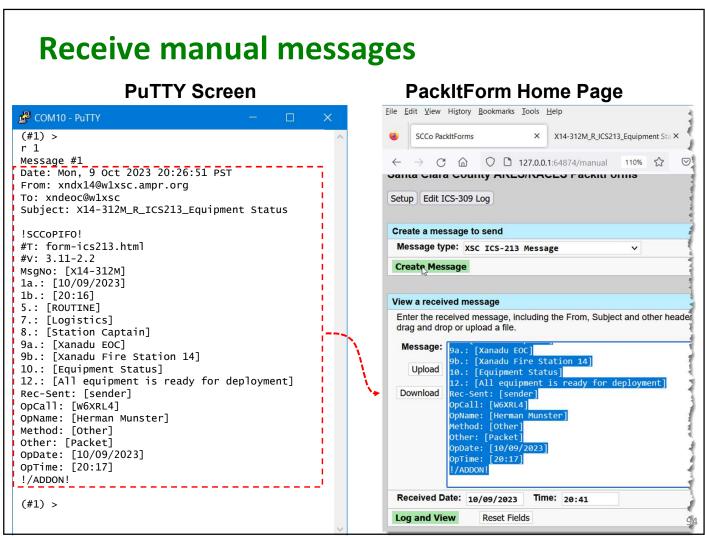
Manual PackItForm messages

Receiving messages

- 1. Read messages from the BBS using PuTTY
- 2. Save the message
- Once you have the message saved, delete the message off of the BBS (use the Kill # command)

Note: All SCCo BBSs have a 2-minute inactivity timer!

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1. Receive a packet message

Suppose at XNDEOC... Outpost shows the same error.

- Connect to the BBS with PuTTY and retrieve a message
- 2. List the messages with **LM**
- Read the message with R # (message number)

You recognize Message #1 is a PackItForm message

- Highlight all text from Date: to !/ADDON! (inclusive)
 - In PuTTY, selecting text copies it to the clipboard

NOTE: This manual process handles both <u>PackItForms</u> and <u>plain text</u> messages. Both can be processed by pasting them into the Home Page.

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```
COM10 - PuTTY
 (#1) >
r 1
Message #1
Date: Mon, 9 Oct 2023 20:26:51 PST
From: xndx14@w1xsc.ampr.org
ITo: xndeoc@w1xsc
Subject: X14-312M_R_ICS213_Equipment Status
!SCCOPIFO!
#T: form-ics213.html
#v: 3.11-2.2
MsgNo: [X14-312M]
1a.: [10/09/2023]
1b.: [20:16]
5.: [ROUTINE]
17.: [Logistics]
8.: [Station Captain]
9a.: [Xanadu EOC]
9b.: [Xanadu Fire Station 14]
10.: [Equipment Status]
12.: [All equipment is ready for deployment]
Rec-Sent: [sender]
OpCall: [W6XRL4]
OpName: [Herman Munster]
Method: [Other]
Other: [Packet]
OpDate: [10/09/2023]
OpTime: [20:17]
!/ADDON!
(#1) >
```

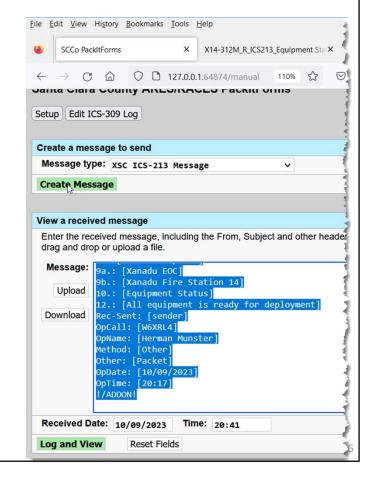
2. Recover the PackItForm message

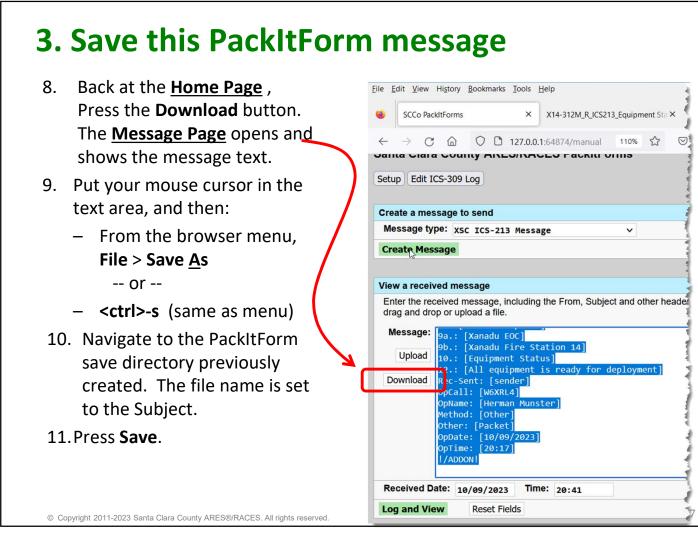
Home Page

Back at the Browser, get back to the **SCCo PackItForms** tab

- Put your cursor in the "View a received message" section, and enter <ctrl>V or Edit > Paste to paste in the received message.
- 6. Press **Log and View**.
 - This entry is logged to the ICS 309
 - The received PackItForm is opened in its PackItForm.
- 7. Once the PackItForm is opened, print and hand it off for delivery.

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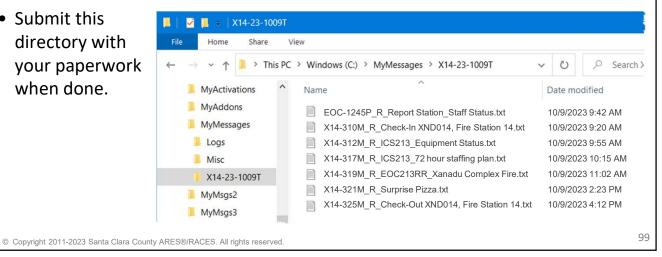
Sidebar: A Note on Outpost tags

- Messages sent from Outpost occasionally have "tags" inserted in messages that you might see.
- Some of the more common tags are:
 - !RRR! Request Read Receipt
 - !RDR! Request Delivery Receipt
 - !SCCoPIFO! This is a PackItForm message
 - !/ADDON! The end of a PackItForm or other Addon message
 - !UG! Mark message as urgent (lists as RED in the Outpost listing)
- PackItForms will ignore many Outpost tags that it sees and they will not show up in the message.

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What about the saved messages?

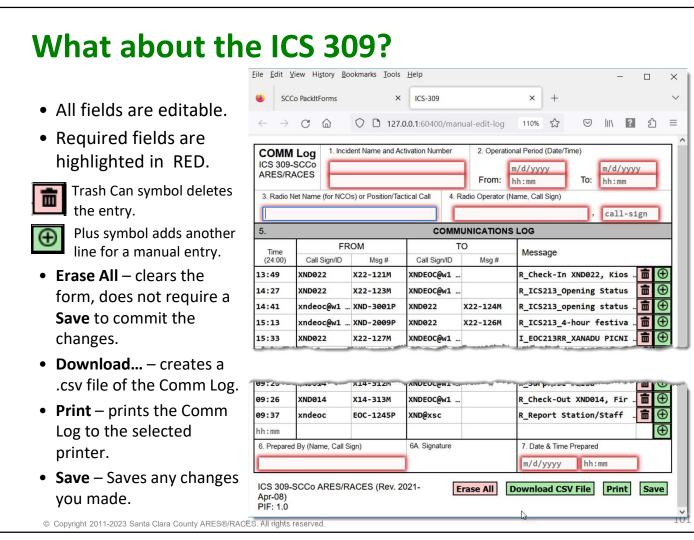
- Take a look at your C:\MyMessage\X14-23-1009T\ manual message directory (or whatever you named it).
- The message's Subject field is used for the file name.
- Clicking on the "Name" column header sorts messages by file name.
- Clicking on the "Date Modified" column header sorts by file timestamp.
- These views can help with managing your messages.
- Submit this directory with your paperwork when done.



What about the ICS 309?

- Manual PackItForms comes with its own ICS 309 Log, similar to what Outpost does.
- From the PackItForm <u>Home Page</u>, when you click on <u>Log and View</u>, you write a new ICS 309 Log entry for this message.
- From the PackItForm <u>Home Page</u>, when you click on <u>Edit ICS-309 Log</u>], you open the ICS 309 form for editing and printing.

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Manual packet operations; not many changes

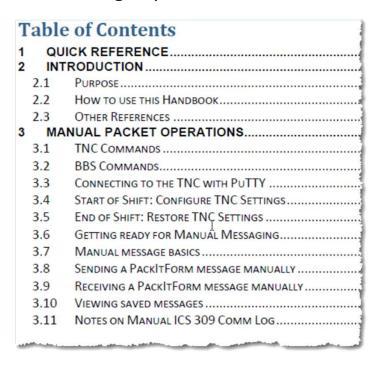
This is a tool change, not a process change

- 1. First Shift...
 - a. Show up, request a safety and assignment briefing
 - b. Find a workspace for your packet operations
- 2. Initial station setup...
 - a. Find, assess, and set up the packet station
 - b. equipment check-out
- 3. Packet Operations...
 - a. Download notices, send yourself a test message
 - b. Send the formatted check-in message with your Tac Call
 - c. Manage the message flow
- 4. Incoming Shift Change...
 - a. Request a safety and assignment briefing
- 5. Outgoing Shift Change...
 - a. Archive the event documentation
- 6. Securing Operations...
 - a. Send the formatted check-out message with your Tac Call
 - b. Archive the event documentation
 - c. Shutdown

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Amateur Packet Radio Field Reference, Type II

Taking a quick look inside



(the unofficial)
Amateur Packet Radio
Field Reference, Type II

For SCCo RACES Responders

November 2023

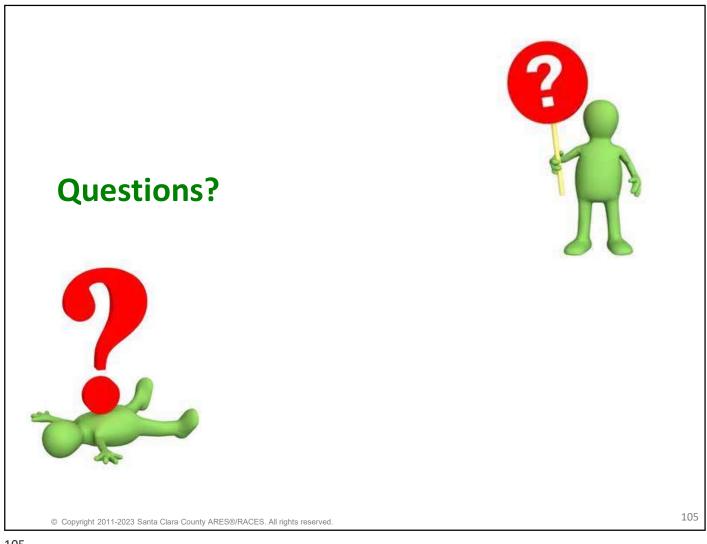
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Could manual packet ops really happen to me?

- Better to be safe than sorry... Build your USB packet thumb-drive now!
- Directories (suggested)
 - x:\Programs
 - Putty installer (https://www.putty.org/)
 - Putty standalone executables (https://www.putty.org/ > Alternative binary files)
 - SCCo PackItForm Directory (C:\PackItForms\Outpost\SCCo)
 - SCCo Packet Installer https://www.scc-ares-races.org/data/packet/client-software.html
 - SCCo PIFO only Installer (<download dir>\sccsetup162Mpub includes\SccoPIFOsetup3.13pub.exe)
 - Office Libre Portable version (https://www.libreoffice.org/download/portable-versions/)
 - x:\SCC Notices
 - · downloaded text version
 - Archive of the Outpost SCC Notices directory to reload if necessary
 - x:\TNC Init files
 - · text version, seven total
 - x:\Docs
 - Too many to list here... (https://www.scc-ares-races.org/data/packet/index.html)
 - Unofficial Amateur Packet Radio Field References, Type III, Type II, e-book edition
 - x:\Miscellaneous
 - Pre-defined messages to be edited prior to sending
 - x:\MyMessages\<event>
 - Or whatever directory name you choose.

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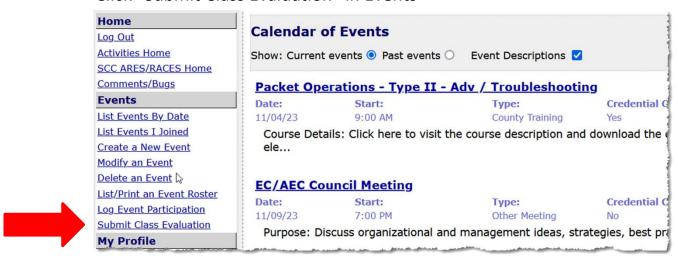




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First things first

- Online Class Evaluation
 - Log into https://www.scc-ares-races.org/activities/events.php
 Click "Submit Class Evaluation" in Events



 Submit your evaluation as soon as possible... after 1 week, the form will no longer be available for this class!

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Exercise Scenario

• You've been dispatched by the *Xanadu EOC* to provide communications for a field location.

The EOC's tactical call is XNDEOC on W1XSC.

Your tactical call is: XND### (Assigned by your instructor)

Your Message Prefix: X##

Where "##" are the last two digits of your tactical call

– Your assignment Name: Xanadu Post ##

- Operate using your home city's primary or secondary BBS.
- You arrive at your assignment and set up the station, but discover that Outpost on the packet PC does not work! Looks like you need to do all packet operations manually.
- Your assignment will be mailed to you ahead of time.

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Thank You!

Please complete the Course Evaluation on or before next Saturday 11-November!

Please complete the Assignment on or before next Saturday 11-November!

Office Hours:

Sunday, 5November, 3:00p to 5:00p (zoom) Wednesday, 8-November, 7:30p to 9:00p (zoom)

If you have questions or feedback about this or other training activities, you can join our packet discussion group.

https://scc-ares-races.groups.io/g/packet

Questions, comments, suggestions? kn6pe@arrl.net

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